

CHAPTER V

CONCLUSION AND SUGGESTION

This chapter contains a conclusion and suggestion based on the findings and discussion of the phatic communion at couchsurfing application.

5.1 Conclusion

From the data that has been examined, researchers can find that there are 20 women and 30 men from 19 different countries, including several couples that are recorded as dominant in France and Bratislava. According to the data obtained, most backpackers in the 2019-2020 interval came from residents of France, Morocco and Turkey, even tourists from Indonesia themselves also use this application for vacations out of town, uniquely they use English which is commonly used in the couchsurfing application. So it can be concluded that the use of this application is not only used by backpackers from outside Indonesia, even local residents can use it, but many of them use English...

From these data researchers can find various forms of phatic communion, such as phatic communion greeting "Hi, Hi, Hello" can be found in almost all opening stay request messages sent by tourists. It's the same with the phatic communion "How are you", this form is stated as phatic communion because tourists use the form to build social relationships with local guides, not to get information from the local guide. Phatic communion is a language used to build and maintain social relationship between speaker (Wardo, 1999). In addition, there are many other forms of phatic communion that have been found by researchers in this application

5.2 Suggestion

There are several suggestions for future research based on the findings presented above. Researchers realize that everything around us can become a research topic because phatic communion can be found anywhere, phatic communion can be found orally and in writing, especially in Indonesia which has a culture of hospitality and courtesy, this has a very close relationship with phatic communion .

For subsequent research data, researchers should also use data taken from daily activities, namely verbally, such as the activity of inviting tourists to go to a tourist destination in our city, in this simple conversation you can also find phatic communions such as "do you have a plan for today?", here the purpose of the phatic communion is to check if he has free time More data about phatic communion will be found in daily conversations.

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