

BAB VI

KESIMPULAN DAN SARAN

6.1 Kesimpulan

Kesimpulan yang dapat ditarik dari hasil analisa yang telah dilakukan dengan menerapkan teori antrian pada SPBU Gunung Pangilun adalah sebagai berikut.

1. Terkait penentuan parameter hasil survey pada SPBU Gunung Pangilun tingkat kedatangan motor lebih tinggi pada mobil baik itu pagi hari maupun sore hari, sementara untuk waktu pelayanan lebih lama mobil dari pada sepeda motor dengan rata – rata pelayanan pada pagi hari 2,06 mnt dan sore 1,84 menit, untuk pelanggan menunggu sepeda motor lebih lama menunggu dengan waktu terlama terjadi pada sore hari dengan rata-rata waktu menunggu selama 4,01 menit dan 2,51 menit untuk sore hari, selanjutnya untuk petugas menganggur tidak ada pada sepeda motor dan untuk mobil rata-rata petugas menganggurnya yaitu 1,07 menit pada pagi hari dan 1,11 menit untuk sore hari. Dan untuk pengukuran kinerja menggunakan metode sistem antrian di ketahui bahwa motor lebih sibuk dan lama dalam melayani pelanggan seperti waktu antar kedatangan untuk motor lebih banyak dari pada mobil karena kedatangan untuk mobil relatif sedikit, untuk waktu pelayanan motor bisa melayani 80 org/jam untuk 2 line kiri kanan sementara untuk mobil bisa melayani 32 org/jam untuk 2 line.
2. Analisis sistem antrian di SPBU Gunung Pangilun mengungkapkan beberapa karakteristik penting. Tingkat kedatangan sepeda motor jauh melampaui mobil, terutama di pagi hari, menunjukkan beban yang tidak seimbang pada sistem. Meskipun waktu pelayanan untuk sepeda motor lebih singkat dibandingkan mobil, ketidaksesuaian pelanggan sepeda motor mengalami waktu tunggu yang lebih lama. Hal ini mengindikasikan adanya ketidakseimbangan antara kapasitas pelayanan dan volume kedatangan untuk sepeda motor. Situasi ini diperparah oleh fakta bahwa petugas yang melayani sepeda motor tidak memiliki waktu menganggur, menandakan potensi kelebihan beban kerja dan risiko penurunan kualitas layanan. Di sisi lain, sistem antrian untuk mobil

tampak lebih efisien dengan waktu tunggu yang lebih singkat dan adanya sedikit waktu menganggur bagi petugas. Secara keseluruhan, sistem antrian mengalami peningkatan tekanan di sore hari, terutama untuk sepeda motor, yang tercermin dari peningkatan waktu pelayanan dan waktu tunggu.

6.2 Saran

Berdasarkan kesimpulan yang telah dipaparkan, beberapa saran dapat diajukan untuk meningkatkan efisiensi sistem antrian di SPBU Gunung Pangilun. Mengingat tingginya volume kedatangan sepeda motor, terutama di pagi hari, penambahan jalur pelayanan khusus sepeda motor perlu dipertimbangkan. Hal ini dapat membantu mengurangi waktu tunggu dan menghindari kelebihan beban kerja petugas. Penyesuaian jadwal shift petugas juga penting untuk memastikan ketersediaan tenaga kerja yang memadai selama periode sibuk. Implementasi sistem antrian digital dapat meningkatkan efisiensi dan memberikan estimasi waktu tunggu yang akurat kepada pelanggan. Pelatihan efisiensi untuk petugas, terutama dalam melayani sepeda motor, dapat meningkatkan kecepatan layanan tanpa mengorbankan kualitas dan keamanan. Evaluasi dan optimalisasi tata letak SPBU perlu dilakukan untuk memastikan alur lalu lintas yang lancar, khususnya untuk sepeda motor. Penerapan sistem 'express lane' untuk transaksi cepat atau pembayaran digital juga dapat dipertimbangkan untuk mengurangi waktu tunggu secara keseluruhan.

Analisis berkala terhadap sistem antrian sangat disarankan untuk mengidentifikasi perubahan pola dan menyesuaikan strategi pelayanan. Peningkatan penggunaan metode pembayaran cepat seperti e-wallet atau kartu prabayar dapat mempercepat proses transaksi. Terakhir, edukasi pelanggan tentang waktu-waktu sibuk dan senggang dapat membantu mereka memilih waktu kunjungan yang optimal.

Bagi peneliti selanjutnya diharapkan pada analisis data digambarkan secara rinci pengukuran waktu pelayanan secara nyata yang mengaitkan antara pelanggan dan pelayanan dilakukan dengan beberapa orang untuk pengambilan datanya. Hal tersebut dilakukan agar tidak terjadi penurunan kualitas kinerja pelayanan SPBU Gunung Pangilun, sehingga dapat meminimalisir terjadinya kehilangan konsumen.

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LAMPIRAN

Lampiran 1 Antrian di SPBU Gunung Pangilun



Lampiran 2 Data Antrian motor dan mobil di SPBU Gunung Panglun

a. Data Antrian motor Selasa pukul 7.00 – 7.30 & 16.00 – 16.30 Line kiri dan kanan

Pelanggan ke	Waktu Kedatangan	Pelayanan		Lama Pelayanan	Pelanggan Menunggu	Petugas Mengganggu
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2	07:00:13	07:01:45	07:02:31	00:00:46	00:01:32	00:00:00
3	07:00:32	07:02:31	07:03:10	00:00:39	00:01:59	00:00:00
4	07:00:33	07:03:10	07:03:38	00:00:28	00:02:37	00:00:00
5	07:01:47	07:03:38	07:04:24	00:00:46	00:01:51	00:00:00
6	07:02:00	07:04:24	07:05:45	00:01:21	00:02:24	00:00:00
7	07:02:56	07:05:45	07:07:05	00:01:20	00:02:49	00:00:00
8	07:03:10	07:07:05	07:07:56	00:00:51	00:03:55	00:00:00
9	07:04:54	07:07:56	07:08:50	00:00:54	00:03:02	00:00:00
10	07:04:56	07:08:50	07:09:58	00:01:08	00:03:54	00:00:00
11	07:06:31	07:09:58	07:10:23	00:00:25	00:03:27	00:00:00
12	07:08:02	07:10:23	07:11:04	00:00:41	00:02:21	00:00:00
13	07:08:07	07:11:04	07:11:36	00:00:32	00:02:57	00:00:00
14	07:09:26	07:11:36	07:12:31	00:00:55	00:02:10	00:00:00
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17	07:10:41	07:14:18	07:14:46	00:00:28	00:03:37	00:00:00
18	07:10:44	07:14:46	07:15:09	00:00:23	00:04:02	00:00:00
19	07:10:54	07:15:09	07:15:54	00:00:45	00:04:15	00:00:00
20	07:11:13	07:15:54	07:16:31	00:00:37	00:04:41	00:00:00
21	07:12:16	07:16:31	07:17:18	00:00:47	00:04:15	00:00:00
22	07:13:25	07:17:18	07:18:02	00:00:44	00:03:53	00:00:00
23	07:14:01	07:18:02	07:19:01	00:00:59	00:04:01	00:00:00
24	07:14:09	07:19:01	07:19:51	00:00:50	00:04:52	00:00:00
25	07:14:58	07:19:51	07:20:18	00:00:27	00:04:53	00:00:00
26	07:15:01	07:20:18	07:20:43	00:00:25	00:05:17	00:00:00
27	07:15:09	07:20:43	07:21:38	00:00:55	00:05:34	00:00:00
28	07:15:40	07:21:38	07:22:08	00:00:30	00:05:58	00:00:00
29	07:16:14	07:22:08	07:22:45	00:00:37	00:05:54	00:00:00
30	07:17:28	07:22:45	07:23:24	00:00:39	00:05:17	00:00:00
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36	07:20:59	07:26:36	07:27:09	00:00:33	00:05:37	00:00:00
37	07:21:41	07:27:09	07:27:45	00:00:36	00:05:28	00:00:00
38	07:22:26	07:27:45	07:28:41	00:00:56	00:05:19	00:00:00
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40	07:24:06	07:29:39	07:30:30	00:00:51	00:05:33	00:00:00
41	07:25:33	07:30:30	07:31:06	00:00:36	00:04:57	00:00:00
42	07:26:26	07:31:06	07:31:34	00:00:28	00:04:40	00:00:00
43	07:26:52	07:31:34	07:32:27	00:00:53	00:04:42	00:00:00
44	07:27:01	07:32:27	07:32:57	00:00:30	00:05:26	00:00:00
45	07:27:27	07:32:57	07:33:31	00:00:34	00:05:30	00:00:00
46	07:29:43	07:33:31	07:34:00	00:00:29	00:03:48	00:00:00
Total				00:32:44	03:09:51	00:00:00

Pelanggan ke	Waktu Kedatangan	Pelayanan		Lama Pelayanan	Pelanggan Menunggu	Petugas Menganggur
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5	07:02:01	07:06:21	07:06:57	00:00:36	00:04:20	00:00:00
6	07:04:14	07:06:57	07:07:46	00:00:49	00:02:43	00:00:00
7	07:04:17	07:07:46	07:08:55	00:01:09	00:03:29	00:00:00
8	07:06:09	07:08:55	07:09:31	00:00:36	00:02:46	00:00:00
9	07:09:00	07:09:31	07:10:04	00:00:33	00:00:31	00:00:00
10	07:09:34	07:10:04	07:10:50	00:00:46	00:00:30	00:00:00
11	07:09:52	07:10:50	07:11:16	00:00:26	00:00:58	00:00:00
12	07:10:07	07:11:16	07:12:04	00:00:48	00:01:09	00:00:00
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14	07:10:47	07:12:26	07:13:34	00:01:08	00:01:39	00:00:00
15	07:11:13	07:13:34	07:14:15	00:00:41	00:02:21	00:00:00
16	07:12:17	07:14:15	07:14:35	00:00:20	00:01:58	00:00:00
17	07:12:39	07:14:35	07:15:39	00:01:04	00:01:56	00:00:00
18	07:13:42	07:15:39	07:16:11	00:00:32	00:01:57	00:00:00
19	07:14:03	07:16:11	07:16:52	00:00:41	00:02:08	00:00:00
20	07:14:42	07:16:52	07:17:30	00:00:38	00:02:10	00:00:00
21	07:15:11	07:17:30	07:18:21	00:00:51	00:02:19	00:00:00
22	07:15:30	07:18:21	07:18:52	00:00:31	00:02:51	00:00:00
23	07:16:30	07:18:52	07:19:27	00:00:35	00:02:22	00:00:00
24	07:15:56	07:19:27	07:20:03	00:00:36	00:03:31	00:00:00
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26	07:18:51	07:20:41	07:21:29	00:00:48	00:01:50	00:00:00
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30	07:22:21	07:23:29	07:24:27	00:00:58	00:01:08	00:00:00
31	07:23:00	07:24:27	07:25:23	00:00:56	00:01:27	00:00:00
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37	07:29:32	07:29:51	07:30:35	00:00:44	00:00:19	00:00:00
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4	04:00:00	04:03:24	04:04:05	00:00:41	00:03:24	00:00:00
5	04:00:18	04:04:05	04:04:39	00:00:34	00:03:47	00:00:00
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7	04:03:01	04:05:19	04:06:00	00:00:41	00:02:18	00:00:00
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9	04:04:09	04:06:46	04:07:27	00:00:41	00:02:37	00:00:00
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19	04:10:25	04:13:36	04:14:07	00:00:31	00:03:11	00:00:00
20	04:10:27	04:14:07	04:14:47	00:00:40	00:03:40	00:00:00
21	04:10:39	04:14:47	04:15:09	00:00:22	00:04:08	00:00:00
22	04:11:17	04:15:09	04:15:22	00:00:13	00:03:52	00:00:00
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24	04:11:55	04:16:28	04:17:14	00:00:46	00:04:33	00:00:00
25	04:12:23	04:17:14	04:18:25	00:01:11	00:04:51	00:00:00
26	04:13:28	04:18:25	04:18:57	00:00:32	00:04:57	00:00:00
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36	04:19:05	04:24:22	04:25:01	00:00:39	00:05:17	00:00:00
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38	04:19:26	04:25:28	04:26:20	00:00:52	00:06:02	00:00:00
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40	04:20:03	04:27:26	04:28:00	00:00:34	00:07:23	00:00:00
41	04:20:07	04:28:00	04:29:14	00:01:14	00:07:53	00:00:00
42	04:20:26	04:29:14	04:29:45	00:00:31	00:08:48	00:00:00
43	04:21:15	04:29:45	04:30:09	00:00:24	00:08:30	00:00:00
Total				00:28:41	03:02:54	00:00:00

Pelanggan ke	Waktu Kedatangan	Pelayanan		Lama Pelayanan	Pelanggan Menunggu	Petugas Menganggur
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2	04:00:00	04:01:39	04:02:10	00:00:31	00:01:39	00:00:00
3	04:00:00	04:02:10	04:03:07	00:00:57	00:02:10	00:00:00
4	04:00:00	04:03:07	04:03:37	00:00:30	00:03:07	00:00:00
5	04:00:00	04:03:37	04:04:05	00:00:28	00:03:37	00:00:00
6	04:00:00	04:04:05	04:04:36	00:00:31	00:04:05	00:00:00
7	04:00:39	04:04:36	04:05:22	00:00:46	00:03:57	00:00:00
8	04:01:17	04:05:22	04:06:11	00:00:49	00:04:05	00:00:00
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12	04:04:41	04:07:38	04:08:05	00:00:27	00:02:57	00:00:00
13	04:05:00	04:08:05	04:08:34	00:00:29	00:03:05	00:00:00
14	04:05:24	04:08:34	04:09:08	00:00:34	00:03:10	00:00:00
15	04:06:01	04:09:08	04:09:35	00:00:27	00:03:07	00:00:00
16	04:06:40	04:09:35	04:10:04	00:00:29	00:02:55	00:00:00
17	04:07:10	04:10:04	04:10:21	00:00:17	00:02:54	00:00:00
18	04:07:16	04:10:21	04:11:07	00:00:46	00:03:05	00:00:00
19	04:08:22	04:11:07	04:11:34	00:00:27	00:02:45	00:00:00
20	04:08:23	04:11:34	04:12:17	00:00:43	00:03:11	00:00:00
21	04:08:35	04:12:17	04:12:29	00:00:12	00:03:42	00:00:00
22	04:10:06	04:12:29	04:13:06	00:00:37	00:02:23	00:00:00
23	04:10:27	04:13:06	04:13:30	00:00:24	00:02:39	00:00:00
24	04:11:09	04:13:30	04:14:14	00:00:44	00:02:21	00:00:00
25	04:11:30	04:14:14	04:14:22	00:00:08	00:02:44	00:00:00
26	04:12:07	04:14:22	04:14:54	00:00:32	00:02:15	00:00:00
27	04:12:11	04:14:54	04:15:19	00:00:25	00:02:43	00:00:00
28	04:13:03	04:15:19	04:15:45	00:00:26	00:02:16	00:00:00
29	04:13:42	04:15:45	04:16:01	00:00:16	00:02:03	00:00:00
30	04:14:15	04:16:01	04:16:28	00:00:27	00:01:46	00:00:00
31	04:14:17	04:16:28	04:17:18	00:00:50	00:02:11	00:00:00
32	04:14:33	04:17:18	04:18:07	00:00:49	00:02:45	00:00:00
33	04:15:38	04:18:07	04:18:40	00:00:33	00:02:29	00:00:00
34	04:16:00	04:18:40	04:19:23	00:00:43	00:02:40	00:00:00
35	04:16:18	04:19:23	04:20:10	00:00:47	00:03:05	00:00:00
36	04:17:38	04:20:10	04:20:42	00:00:32	00:02:32	00:00:00
37	04:18:00	04:20:42	04:21:36	00:00:54	00:02:42	00:00:00
38	04:18:18	04:21:36	04:22:26	00:00:50	00:03:18	00:00:00
39	04:18:27	04:22:26	04:23:22	00:00:56	00:03:59	00:00:00
40	04:18:50	04:23:22	04:24:01	00:00:39	00:04:32	00:00:00
41	04:19:09	04:24:01	04:24:40	00:00:39	00:04:52	00:00:00
42	04:19:10	04:24:40	04:25:19	00:00:39	00:05:30	00:00:00
43	04:19:16	04:25:19	04:26:27	00:01:08	00:06:03	00:00:00
44	04:19:28	04:26:27	04:27:00	00:00:33	00:06:59	00:00:00
45	04:20:00	04:27:00	04:28:00	00:01:00	00:07:00	00:00:00
46	04:20:19	04:28:00	04:28:26	00:00:26	00:07:41	00:00:00
47	04:21:24	04:28:26	04:29:01	00:00:35	00:07:02	00:00:00
48	04:22:00	04:29:01	04:29:32	00:00:31	00:07:01	00:00:00
49	04:22:00	04:29:32	04:30:00	00:00:28	00:07:32	00:00:00
Total				00:29:20	02:54:15	00:00:00

b. Data Antrian motor rabu pukul 7.00 – 7.30 & 16.00 – 16.30 Line kiri dan kanan

Pelanggan ke	Waktu Kedatangan	Pelayanan		Lama Pelayanan	Pelanggan Menunggu	Petugas Menganggur
		Mulai	Selesai			
1	04:00:00	04:00:13	04:01:10	00:00:57	00:00:13	00:00:00
2	04:00:00	04:01:10	04:02:23	00:01:13	00:01:10	00:00:00
3	04:00:00	04:02:23	04:03:40	00:01:17	00:02:23	00:00:00
4	04:00:00	04:03:40	04:04:44	00:01:04	00:03:40	00:00:00
5	04:00:00	04:04:44	04:05:40	00:00:56	00:04:44	00:00:00
6	04:00:00	04:05:40	04:06:12	00:00:32	00:05:40	00:00:00
7	04:00:00	04:06:12	04:06:40	00:00:28	00:06:12	00:00:00
8	04:00:00	04:06:40	04:07:38	00:00:58	00:06:40	00:00:00
9	04:00:31	04:07:38	04:08:24	00:00:46	00:07:07	00:00:00
10	04:01:05	04:08:24	04:09:02	00:00:38	00:07:19	00:00:00
11	04:02:10	04:09:02	04:09:47	00:00:45	00:06:52	00:00:00
12	04:03:03	04:09:47	04:10:26	00:00:39	00:06:44	00:00:00
13	04:04:05	04:10:26	04:11:00	00:00:34	00:06:21	00:00:00
14	04:05:21	04:11:00	04:11:48	00:00:48	00:05:39	00:00:00
15	04:05:53	04:11:48	04:12:24	00:00:36	00:05:55	00:00:00
16	04:07:15	04:12:24	04:12:48	00:00:24	00:05:09	00:00:00
17	04:07:17	04:12:48	04:13:24	00:00:36	00:05:31	00:00:00
18	04:07:37	04:13:24	04:14:07	00:00:43	00:05:47	00:00:00
19	04:09:12	04:14:07	04:14:34	00:00:27	00:04:55	00:00:00
20	04:09:23	04:14:34	04:15:00	00:00:26	00:05:11	00:00:00
21	04:11:10	04:15:00	04:15:38	00:00:38	00:03:50	00:00:00
22	04:12:31	04:15:38	04:16:10	00:00:32	00:03:07	00:00:00
23	04:13:00	04:16:10	04:16:43	00:00:33	00:03:10	00:00:00
24	04:13:30	04:16:43	04:17:17	00:00:34	00:03:13	00:00:00
25	04:14:14	04:17:17	04:18:00	00:00:43	00:03:03	00:00:00
26	04:14:49	04:18:00	04:18:30	00:00:30	00:03:11	00:00:00
27	04:15:04	04:18:30	04:19:40	00:01:10	00:03:26	00:00:00
28	04:15:42	04:19:40	04:20:52	00:01:12	00:03:58	00:00:00
29	04:16:26	04:20:52	04:21:24	00:00:32	00:04:26	00:00:00
30	04:16:41	04:21:24	04:22:24	00:01:00	00:04:43	00:00:00
31	04:14:48	04:22:24	04:23:01	00:00:37	00:07:36	00:00:00
32	04:19:00	04:23:01	04:23:26	00:00:25	00:04:01	00:00:00
33	04:19:46	04:23:26	04:23:55	00:00:29	00:03:40	00:00:00
34	04:20:35	04:23:55	04:24:30	00:00:35	00:03:20	00:00:00
35	04:20:54	04:24:30	04:25:00	00:00:30	00:03:36	00:00:00
36	04:21:11	04:25:00	04:25:35	00:00:35	00:03:49	00:00:00
37	04:21:55	04:25:35	04:26:18	00:00:43	00:03:40	00:00:00
38	04:22:31	04:26:18	04:27:24	00:01:06	00:03:47	00:00:00
39	04:23:29	04:27:24	04:27:52	00:00:28	00:03:55	00:00:00
40	04:24:11	04:27:52	04:28:53	00:01:01	00:03:41	00:00:00
41	04:25:08	04:28:53	04:29:32	00:00:39	00:03:45	00:00:00
42	04:26:06	04:29:32	04:30:04	00:00:32	00:03:26	00:00:00
Total				00:29:51	03:07:35	00:00:00

Pelanggan ke	Waktu Kedatangan	Pelayanan		Lama Pelayanan	Pelanggan Menunggu	Petugas Menganggur
		Mulai	Selesai			
1	04:00:00	04:00:00	04:00:40	00:00:40	00:00:00	00:00:00
2	04:00:00	04:00:40	04:01:33	00:00:53	00:00:40	00:00:00
3	04:00:00	04:01:33	04:03:00	00:01:27	00:01:33	00:00:00
4	04:00:00	04:03:00	04:04:04	00:01:04	00:03:00	00:00:00
5	04:00:00	04:04:04	04:05:04	00:01:00	00:04:04	00:00:00
6	04:00:00	04:05:04	04:05:36	00:00:32	00:05:04	00:00:00
7	04:00:00	04:05:36	04:06:11	00:00:35	00:05:36	00:00:00
8	04:00:06	04:06:11	04:06:51	00:00:40	00:06:05	00:00:00
9	04:00:48	04:06:51	04:07:13	00:00:22	00:06:03	00:00:00
10	04:01:00	04:07:13	04:07:51	00:00:38	00:06:13	00:00:00
11	04:01:51	04:07:51	04:08:26	00:00:35	00:06:00	00:00:00
12	04:02:00	04:08:26	04:09:01	00:00:35	00:06:26	00:00:00
13	04:03:38	04:09:01	04:09:41	00:00:40	00:05:23	00:00:00
14	04:04:40	04:09:41	04:10:15	00:00:34	00:05:01	00:00:00
15	04:06:47	04:10:15	04:10:44	00:00:29	00:03:28	00:00:00
16	04:07:19	04:10:44	04:11:14	00:00:30	00:03:25	00:00:00
17	04:09:21	04:11:14	04:11:47	00:00:33	00:01:53	00:00:00
18	04:09:31	04:11:47	04:12:45	00:00:58	00:02:16	00:00:00
19	04:10:08	04:12:45	04:13:12	00:00:27	00:02:37	00:00:00
20	04:11:04	04:13:12	04:14:20	00:01:08	00:02:08	00:00:00
21	04:11:42	04:14:20	04:15:00	00:00:40	00:02:38	00:00:00
22	04:12:41	04:15:00	04:15:22	00:00:22	00:02:19	00:00:00
23	04:12:48	04:15:22	04:16:04	00:00:42	00:02:34	00:00:00
24	04:12:53	04:16:04	04:16:52	00:00:48	00:03:11	00:00:00
25	04:13:08	04:16:52	04:17:24	00:00:32	00:03:44	00:00:00
26	04:14:25	04:17:24	04:17:56	00:00:32	00:02:59	00:00:00
27	04:15:00	04:17:56	04:18:28	00:00:32	00:02:56	00:00:00
28	04:15:10	04:18:28	04:19:06	00:00:38	00:03:18	00:00:00
29	04:15:46	04:19:06	04:19:32	00:00:26	00:03:20	00:00:00
30	04:16:22	04:19:32	04:20:19	00:00:47	00:03:10	00:00:00
31	04:17:15	04:20:19	04:20:48	00:00:29	00:03:04	00:00:00
32	04:18:50	04:20:48	04:21:20	00:00:32	00:01:58	00:00:00
33	04:19:23	04:21:20	04:21:55	00:00:35	00:01:57	00:00:00
34	04:19:42	04:21:55	04:22:40	00:00:45	00:02:13	00:00:00
35	04:20:24	04:22:40	04:23:38	00:00:58	00:02:16	00:00:00
36	04:21:00	04:23:38	04:24:08	00:00:30	00:02:38	00:00:00
37	04:21:11	04:24:08	04:24:42	00:00:34	00:02:57	00:00:00
38	04:21:32	04:24:42	04:25:10	00:00:28	00:03:10	00:00:00
39	04:22:37	04:25:10	04:25:50	00:00:40	00:02:33	00:00:00
40	04:23:04	04:25:50	04:26:23	00:00:33	00:02:46	00:00:00
41	04:23:30	04:26:23	04:26:55	00:00:32	00:02:53	00:00:00
42	04:25:04	04:26:55	04:27:30	00:00:35	00:01:51	00:00:00
43	04:25:28	04:27:30	04:28:00	00:00:30	00:02:02	00:00:00
44	04:26:01	04:28:00	04:28:30	00:00:30	00:01:59	00:00:00
45	04:26:16	04:28:30	04:29:00	00:00:30	00:02:14	00:00:00
46	04:27:05	04:29:00	04:29:27	00:00:27	00:01:55	00:00:00
47	04:27:11	04:29:27	04:30:00	00:00:33	00:02:16	00:00:00
Total				00:30:00	02:27:46	00:00:00

Pelanggan ke	Waktu Kedatangan	Pelayanan		Lama Pelayanan	Pelanggan Menunggu	Petugas Menganggur
		Mulai	Selesai			
1	07:00:00	07:00:00	07:03:00	00:03:00	00:00:00	0
2	07:00:00	07:03:00	07:03:30	00:00:30	00:03:00	0
3	07:00:00	07:03:30	07:04:30	00:01:00	00:03:30	0
4	07:03:00	07:04:30	07:05:00	00:00:30	00:01:30	0
5	07:05:00	07:05:00	07:05:40	00:00:40	00:00:00	0
6	07:05:00	07:05:40	07:06:50	00:01:10	00:00:40	0
7	07:05:00	07:06:50	07:07:50	00:01:00	00:01:50	0
8	07:07:00	07:07:50	07:08:40	00:00:50	00:00:50	0
9	07:07:00	07:08:40	07:09:20	00:00:40	00:01:40	0
10	07:08:00	07:09:20	07:10:00	00:00:40	00:01:20	0
11	07:10:00	07:10:00	07:11:00	00:01:00	00:00:00	0
12	07:11:00	07:11:00	07:11:40	00:00:40	00:00:00	0
13	07:11:00	07:11:40	07:12:30	00:00:50	00:00:40	0
14	07:11:00	07:12:30	07:13:20	00:00:50	00:01:30	0
15	07:11:00	07:13:20	07:14:00	00:00:40	00:02:20	0
16	07:13:00	07:14:00	07:15:00	00:01:00	00:01:00	0
17	07:13:00	07:15:00	07:16:00	00:01:00	00:02:00	0
18	07:15:00	07:16:00	07:16:40	00:00:40	00:01:00	0
19	07:15:00	07:16:40	07:17:30	00:00:50	00:01:40	0
20	07:16:00	07:17:30	07:18:10	00:00:40	00:01:30	0
21	07:17:00	07:18:10	07:19:00	00:00:50	00:01:10	0
22	07:18:00	07:19:00	07:19:50	00:00:50	00:01:00	0
23	07:19:00	07:19:50	07:20:30	00:00:40	00:00:50	0
24	07:19:00	07:20:30	07:21:10	00:00:40	00:01:30	0
25	07:19:00	07:21:10	07:22:00	00:00:50	00:02:10	0
26	07:21:00	07:22:00	07:22:40	00:00:40	00:01:00	0
27	07:22:00	07:22:40	07:23:20	00:00:40	00:00:40	0
28	07:22:00	07:23:20	07:24:00	00:00:40	00:01:20	0
29	07:23:00	07:24:00	07:24:40	00:00:40	00:01:00	0
30	07:23:00	07:24:40	07:25:20	00:00:40	00:01:40	0
31	07:25:00	07:25:20	07:26:00	00:00:40	00:00:20	0
32	07:25:00	07:26:00	07:26:40	00:00:40	00:01:00	0
33	07:25:00	07:26:40	07:27:30	00:00:50	00:01:40	0
34	07:25:00	07:27:30	07:28:10	00:00:40	00:02:30	0
35	07:26:00	07:28:10	07:29:00	00:00:50	00:02:10	0
36	07:28:00	07:29:00	07:30:00	00:01:00	00:01:00	0
Total				00:30:00	00:47:00	00:00:00

Pelanggan ke	Waktu Kedatangan	Pelayanan		Lama Pelayanan	Pelanggan Menunggu	Petugas Menganggur
		Mulai	Selesai			
1	07:00:00	07:00:00	07:01:00	00:01:00	00:00:00	00:00:00
2	07:01:00	07:01:00	07:02:00	00:01:00	00:00:00	00:00:00
3	07:01:00	07:02:00	07:03:00	00:01:00	00:01:00	00:00:00
4	07:01:00	07:03:00	07:03:40	00:00:40	00:02:00	00:00:00
5	07:03:00	07:03:40	07:04:40	00:01:00	00:00:40	00:00:00
6	07:03:00	07:04:40	07:05:30	00:00:50	00:01:40	00:00:00
7	07:03:00	07:05:30	07:06:00	00:00:30	00:02:30	00:00:00
8	07:05:00	07:06:00	07:06:40	00:00:40	00:01:00	00:00:00
9	07:05:00	07:06:40	07:07:30	00:00:50	00:01:40	00:00:00
10	07:07:00	07:07:30	07:08:10	00:00:40	00:00:30	00:00:00
11	07:07:00	07:08:10	07:09:00	00:00:50	00:01:10	00:00:00
12	07:08:00	07:09:00	07:09:30	00:00:30	00:01:00	00:00:00
13	07:08:00	07:09:30	07:10:10	00:00:40	00:01:30	00:00:00
14	07:09:00	07:10:10	07:11:00	00:00:50	00:01:10	00:00:00
15	07:11:00	07:11:00	07:11:40	00:00:40	00:00:00	00:00:00
16	07:11:00	07:11:40	07:12:30	00:00:50	00:00:40	00:00:00
17	07:11:00	07:12:30	07:13:00	00:00:30	00:01:30	00:00:00
18	07:12:00	07:13:00	07:13:40	00:00:40	00:01:00	00:00:00
19	07:12:00	07:13:40	07:14:30	00:00:50	00:01:40	00:00:00
20	07:13:00	07:14:30	07:15:00	00:00:30	00:01:30	00:00:00
21	07:14:00	07:15:00	07:15:35	00:00:35	00:01:00	00:00:00
22	07:15:00	07:15:35	07:16:10	00:00:35	00:00:35	00:00:00
23	07:15:00	07:16:10	07:17:00	00:00:50	00:01:10	00:00:00
24	07:15:00	07:17:00	07:17:40	00:00:40	00:02:00	00:00:00
25	07:16:00	07:17:40	07:18:20	00:00:40	00:01:40	00:00:00
26	07:16:00	07:18:20	07:19:00	00:00:40	00:02:20	00:00:00
27	07:16:00	07:19:00	07:20:40	00:01:40	00:03:00	00:00:00
28	07:20:00	07:20:40	07:21:30	00:00:50	00:00:40	00:00:00
29	07:21:00	07:21:30	07:22:10	00:00:40	00:00:30	00:00:00
30	07:21:00	07:22:10	07:23:00	00:00:50	00:01:10	00:00:00
31	07:22:00	07:23:00	07:23:40	00:00:40	00:01:00	00:00:00
32	07:23:00	07:23:40	07:24:20	00:00:40	00:00:40	00:00:00
33	07:23:00	07:24:20	07:25:00	00:00:40	00:01:20	00:00:00
34	07:24:00	07:25:00	07:25:30	00:00:30	00:01:00	00:00:00
35	07:25:00	07:25:30	07:26:00	00:00:30	00:00:30	00:00:00
36	07:25:00	07:26:00	07:26:40	00:00:40	00:01:00	00:00:00
37	07:25:00	07:26:40	07:27:20	00:00:40	00:01:40	00:00:00
38	07:26:00	07:27:20	07:28:00	00:00:40	00:01:20	00:00:00
39	07:27:00	07:28:00	07:29:00	00:01:00	00:01:00	00:00:00
40	07:28:00	07:29:00	07:30:00	00:01:00	00:01:00	00:00:00
Total				00:30:00	00:00:00	00:00:00

c. Data Antrian motor Kamis pukul 7.00 – 7.30 & 16.00 – 16.30 Line kiri dan kanan

Pelanggan ke	Waktu Kedatangan	Pelayanan		Lama Pelayanan	Pelanggan Menunggu	Petugas Menganggur
		Mulai	Selesai			
1	07:00:00	07:00:00	07:00:16	00:00:16	00:00:00	00:00:00
2	07:00:00	07:00:16	07:00:43	00:00:27	00:00:16	00:00:00
3	07:00:00	07:00:43	07:01:16	00:00:33	00:00:43	00:00:00
4	07:00:00	07:01:16	07:01:41	00:00:25	00:01:16	00:00:00
5	07:00:23	07:01:41	07:02:17	00:00:36	00:01:18	00:00:00
6	07:00:25	07:02:17	07:03:00	00:00:43	00:01:52	00:00:00
7	07:02:00	07:03:00	07:03:31	00:00:31	00:01:00	00:00:00
8	07:02:12	07:03:31	07:04:12	00:00:41	00:01:19	00:00:00
9	07:02:30	07:04:12	07:04:47	00:00:35	00:01:42	00:00:00
10	07:02:37	07:04:47	07:05:31	00:00:44	00:02:10	00:00:00
11	07:03:38	07:05:31	07:06:00	00:00:29	00:01:53	00:00:00
12	07:04:17	07:06:00	07:06:40	00:00:40	00:01:43	00:00:00
13	07:05:00	07:06:40	07:07:17	00:00:37	00:01:40	00:00:00
14	07:05:03	07:07:17	07:07:54	00:00:37	00:02:14	00:00:00
15	07:05:40	07:07:54	07:08:25	00:00:31	00:02:14	00:00:00
16	07:06:15	07:08:25	07:10:40	00:02:15	00:02:10	00:00:00
17	07:07:27	07:10:40	07:11:30	00:00:50	00:03:13	00:00:00
18	07:08:26	07:11:30	07:12:00	00:00:30	00:03:04	00:00:00
19	07:09:34	07:12:00	07:12:42	00:00:42	00:02:26	00:00:00
20	07:10:41	07:12:42	07:13:31	00:00:49	00:02:01	00:00:00
21	07:11:13	07:13:31	07:14:04	00:00:33	00:02:18	00:00:00
22	07:13:02	07:14:04	07:14:50	00:00:46	00:01:02	00:00:00
23	07:13:13	07:14:50	07:15:20	00:00:30	00:01:37	00:00:00
24	07:14:00	07:15:20	07:16:00	00:00:40	00:01:20	00:00:00
25	07:14:33	07:16:00	07:16:30	00:00:30	00:01:27	00:00:00
26	07:15:12	07:16:30	07:17:00	00:00:30	00:01:18	00:00:00
27	07:15:17	07:17:00	07:17:35	00:00:35	00:01:43	00:00:00
28	07:16:00	07:17:35	07:18:20	00:00:45	00:01:35	00:00:00
29	07:16:27	07:18:20	07:19:31	00:01:11	00:01:53	00:00:00
30	07:17:08	07:19:31	07:20:08	00:00:37	00:02:23	00:00:00
31	07:17:10	07:20:08	07:20:38	00:00:30	00:02:58	00:00:00
32	07:18:00	07:20:38	07:21:20	00:00:42	00:02:38	00:00:00
33	07:18:23	07:21:20	07:21:44	00:00:24	00:02:57	00:00:00
34	07:18:49	07:21:44	07:22:37	00:00:53	00:02:55	00:00:00
35	07:19:51	07:22:37	07:23:03	00:00:26	00:02:46	00:00:00
36	07:20:58	07:23:03	07:23:30	00:00:27	00:02:05	00:00:00
37	07:21:52	07:23:30	07:23:51	00:00:21	00:01:38	00:00:00
38	07:23:36	07:23:51	07:24:28	00:00:37	00:00:15	00:00:00
39	07:24:00	07:24:28	07:24:54	00:00:26	00:00:28	00:00:00
40	07:24:08	07:24:54	07:25:35	00:00:41	00:00:46	00:00:00
41	07:24:30	07:25:35	07:26:05	00:00:30	00:01:05	00:00:00
42	07:24:42	07:26:05	07:26:31	00:00:26	00:01:23	00:00:00
43	07:25:20	07:26:31	07:27:19	00:00:48	00:01:11	00:00:00
44	07:25:42	07:27:19	07:28:03	00:00:44	00:01:37	00:00:00
45	07:27:26	07:28:03	07:29:03	00:01:00	00:00:37	00:00:00
46	07:27:36	07:29:03	07:29:30	00:00:27	00:01:27	00:00:00
47	07:29:00	07:29:30	07:30:00	00:00:30	00:00:30	00:00:00
Total				00:30:00	01:18:06	00:00:00

Pelanggan ke	Waktu Kedatangan	Pelayanan		Lama Pelayanan	Pelanggan Menunggu	Petugas Menganggur
		Mulai	Selesai			
1	07:00:00	07:00:00	07:00:48	00:00:48	00:00:00	00:00:00
2	07:00:00	07:00:48	07:01:35	00:00:47	00:00:48	00:00:00
3	07:00:00	07:01:35	07:03:07	00:01:32	00:01:35	00:00:00
4	07:00:00	07:03:07	07:04:01	00:00:54	00:03:07	00:00:00
5	07:01:40	07:04:01	07:04:36	00:00:35	00:02:21	00:00:00
6	07:02:16	07:04:36	07:05:02	00:00:26	00:02:20	00:00:00
7	07:03:30	07:05:02	07:05:52	00:00:50	00:01:32	00:00:00
8	07:04:30	07:05:52	07:07:00	00:01:08	00:01:22	00:00:00
9	07:04:49	07:07:00	07:07:26	00:00:26	00:02:11	00:00:00
10	07:05:00	07:07:26	07:08:04	00:00:38	00:02:26	00:00:00
11	07:06:06	07:08:04	07:08:43	00:00:39	00:01:58	00:00:00
12	07:07:00	07:08:43	07:09:33	00:00:50	00:01:43	00:00:00
13	07:07:36	07:09:33	07:10:02	00:00:29	00:01:57	00:00:00
14	07:07:53	07:10:02	07:10:37	00:00:35	00:02:09	00:00:00
15	07:08:15	07:10:37	07:11:18	00:00:41	00:02:22	00:00:00
16	07:08:41	07:11:18	07:12:21	00:01:03	00:02:37	00:00:00
17	07:09:00	07:12:21	07:12:47	00:00:26	00:03:21	00:00:00
18	07:09:37	07:12:47	07:13:15	00:00:28	00:03:10	00:00:00
19	07:10:17	07:13:15	07:13:36	00:00:21	00:02:58	00:00:00
20	07:11:13	07:13:36	07:14:10	00:00:34	00:02:23	00:00:00
21	07:12:28	07:14:10	07:14:42	00:00:32	00:01:42	00:00:00
22	07:12:32	07:14:42	07:15:12	00:00:30	00:02:10	00:00:00
23	07:13:09	07:15:12	07:16:00	00:00:48	00:02:03	00:00:00
24	07:13:40	07:16:00	07:16:23	00:00:23	00:02:20	00:00:00
25	07:14:18	07:16:23	07:17:13	00:00:50	00:02:05	00:00:00
26	07:15:00	07:17:13	07:17:47	00:00:34	00:02:13	00:00:00
27	07:15:11	07:17:47	07:18:16	00:00:29	00:02:36	00:00:00
28	07:15:42	07:18:16	07:18:40	00:00:24	00:02:34	00:00:00
29	07:16:23	07:18:40	07:19:12	00:00:32	00:02:17	00:00:00
30	07:16:33	07:19:12	07:20:00	00:00:48	00:02:39	00:00:00
31	07:17:11	07:20:00	07:20:40	00:00:40	00:02:49	00:00:00
32	07:18:00	07:20:40	07:21:09	00:00:29	00:02:40	00:00:00
33	07:18:45	07:21:09	07:21:48	00:00:39	00:02:24	00:00:00
34	07:18:46	07:21:48	07:22:35	00:00:47	00:03:02	00:00:00
35	07:18:47	07:22:35	07:23:27	00:00:52	00:03:48	00:00:00
36	07:20:16	07:23:27	07:24:12	00:00:45	00:03:11	00:00:00
37	07:21:53	07:24:12	07:24:50	00:00:38	00:02:19	00:00:00
38	07:22:00	07:24:50	07:25:28	00:00:38	00:02:50	00:00:00
39	07:23:33	07:25:28	07:25:51	00:00:23	00:01:55	00:00:00
40	07:23:40	07:25:51	07:26:22	00:00:31	00:02:11	00:00:00
41	07:24:13	07:26:22	07:27:36	00:01:14	00:02:09	00:00:00
42	07:24:33	07:27:36	07:28:10	00:00:34	00:03:03	00:00:00
43	07:24:43	07:28:10	07:29:27	00:01:17	00:03:27	00:00:00
44	07:25:39	07:29:27	07:30:00	00:00:33	00:03:48	00:00:00
Total				00:30:00	01:44:35	00:00:00

Pelanggan ke	Waktu Kedatangan	Pelayanan		Lama Pelayanan	Pelanggan Menunggu	Petugas Menganggur
		Mulai	Selesai			
1	04:00:00	04:00:00	04:00:33	00:00:33	00:00:00	00:00:00
2	04:00:00	04:00:33	04:01:14	00:00:41	00:00:33	00:00:00
3	04:00:00	04:01:14	04:02:30	00:01:16	00:01:14	00:00:00
4	04:00:00	04:02:30	04:03:00	00:00:30	00:02:30	00:00:00
5	04:00:00	04:03:00	04:03:45	00:00:45	00:03:00	00:00:00
6	04:00:00	04:03:45	04:04:27	00:00:42	00:03:45	00:00:00
7	04:00:00	04:04:27	04:05:05	00:00:38	00:04:27	00:00:00
8	04:00:20	04:05:05	04:06:20	00:01:15	00:04:45	00:00:00
9	04:00:44	04:06:20	04:07:22	00:01:02	00:05:36	00:00:00
10	04:01:13	04:07:22	04:08:13	00:00:51	00:06:09	00:00:00
11	04:02:07	04:08:13	04:08:38	00:00:25	00:06:06	00:00:00
12	04:02:53	04:08:38	04:09:28	00:00:50	00:05:45	00:00:00
13	04:02:58	04:09:28	04:10:00	00:00:32	00:06:30	00:00:00
14	04:03:11	04:10:00	04:10:45	00:00:45	00:06:49	00:00:00
15	04:05:50	04:10:45	04:11:29	00:00:44	00:04:55	00:00:00
16	04:06:35	04:11:29	04:12:03	00:00:34	00:04:54	00:00:00
17	04:09:11	04:12:03	04:13:06	00:01:03	00:02:52	00:00:00
18	04:09:37	04:13:06	04:13:46	00:00:40	00:03:29	00:00:00
19	04:09:45	04:13:46	04:14:40	00:00:54	00:04:01	00:00:00
20	04:09:54	04:14:40	04:15:07	00:00:27	00:04:46	00:00:00
21	04:11:02	04:15:07	04:15:46	00:00:39	00:04:05	00:00:00
22	04:11:28	04:15:46	04:16:09	00:00:23	00:04:18	00:00:00
23	04:11:45	04:16:09	04:17:03	00:00:54	00:04:24	00:00:00
24	04:12:00	04:17:03	04:17:35	00:00:32	00:05:03	00:00:00
25	04:12:50	04:17:35	04:18:01	00:00:26	00:04:45	00:00:00
26	04:13:10	04:18:01	04:18:43	00:00:42	00:04:51	00:00:00
27	04:13:38	04:18:43	04:19:20	00:00:37	00:05:05	00:00:00
28	04:14:30	04:19:20	04:19:51	00:00:31	00:04:50	00:00:00
29	04:16:00	04:19:51	04:20:25	00:00:34	00:03:51	00:00:00
30	04:16:13	04:20:25	04:21:07	00:00:42	00:04:12	00:00:00
31	04:16:30	04:21:07	04:21:34	00:00:27	00:04:37	00:00:00
32	04:16:45	04:21:34	04:22:00	00:00:26	00:04:49	00:00:00
33	04:17:45	04:22:00	04:22:28	00:00:28	00:04:15	00:00:00
34	04:18:23	04:22:28	04:22:52	00:00:24	00:04:05	00:00:00
35	04:18:24	04:22:52	04:23:26	00:00:34	00:04:28	00:00:00
36	04:18:30	04:23:26	04:23:57	00:00:31	00:04:56	00:00:00
37	04:19:12	04:23:57	04:24:19	00:00:22	00:04:45	00:00:00
38	04:20:18	04:24:19	04:24:37	00:00:18	00:04:01	00:00:00
39	04:21:50	04:24:37	04:25:45	00:01:08	00:02:47	00:00:00
40	04:22:20	04:25:45	04:26:27	00:00:42	00:03:25	00:00:00
41	04:22:45	04:26:27	04:26:50	00:00:23	00:03:42	00:00:00
42	04:23:40	04:26:50	04:27:15	00:00:25	00:03:10	00:00:00
43	04:23:53	04:27:15	04:28:10	00:00:55	00:03:22	00:00:00
44	04:24:33	04:28:10	04:28:40	00:00:30	00:03:37	00:00:00
45	04:24:35	04:28:40	04:29:07	00:00:27	00:04:05	00:00:00
46	04:25:25	04:29:07	04:29:51	00:00:44	00:03:42	00:00:00
Total				00:29:51	03:11:16	00:00:00

Pelanggan ke	Waktu Kedatangan	Pelayanan		Lama Pelayanan	Pelanggan Menunggu	Petugas Menganggur
		Mulai	Selesai			
1	04:00:00	04:00:00	04:00:10	00:00:10	00:00:00	00:00:00
2	04:00:00	04:00:10	04:01:05	00:00:55	00:00:10	00:00:00
3	04:00:00	04:01:05	04:02:00	00:00:55	00:01:05	00:00:00
4	04:00:00	04:02:00	04:02:12	00:00:12	00:02:00	00:00:00
5	04:00:00	04:02:12	04:02:50	00:00:38	00:02:12	00:00:00
6	04:00:00	04:02:50	04:03:17	00:00:27	00:02:50	00:00:00
7	04:00:00	04:03:17	04:04:00	00:00:43	00:03:17	00:00:00
8	04:00:00	04:04:00	04:04:47	00:00:47	00:04:00	00:00:00
9	04:00:40	04:04:47	04:06:00	00:01:13	00:04:07	00:00:00
10	04:01:41	04:06:00	04:06:55	00:00:55	00:04:19	00:00:00
11	04:02:16	04:06:55	04:07:47	00:00:52	00:04:39	00:00:00
12	04:02:18	04:07:47	04:07:54	00:00:07	00:05:29	00:00:00
13	04:03:04	04:07:54	04:08:12	00:00:18	00:04:50	00:00:00
14	04:03:33	04:08:12	04:09:00	00:00:48	00:04:39	00:00:00
15	04:03:52	04:09:00	04:10:00	00:01:00	00:05:08	00:00:00
16	04:06:43	04:10:00	04:10:38	00:00:38	00:03:17	00:00:00
17	04:07:00	04:10:38	04:12:00	00:01:22	00:03:38	00:00:00
18	04:08:03	04:12:00	04:12:30	00:00:30	00:03:57	00:00:00
19	04:09:40	04:12:30	04:13:25	00:00:55	00:02:50	00:00:00
20	04:09:53	04:13:25	04:14:16	00:00:51	00:03:32	00:00:00
21	04:11:00	04:14:16	04:15:10	00:00:54	00:03:16	00:00:00
22	04:11:02	04:15:10	04:16:03	00:00:53	00:04:08	00:00:00
23	04:11:18	04:16:03	04:16:44	00:00:41	00:04:45	00:00:00
24	04:11:30	04:16:44	04:17:20	00:00:36	00:05:14	00:00:00
25	04:12:12	04:17:20	04:18:14	00:00:54	00:05:08	00:00:00
26	04:14:16	04:18:14	04:18:48	00:00:34	00:03:58	00:00:00
27	04:14:46	04:18:48	04:19:42	00:00:54	00:04:02	00:00:00
28	04:15:51	04:19:42	04:20:42	00:01:00	00:03:51	00:00:00
29	04:16:00	04:20:42	04:21:08	00:00:26	00:04:42	00:00:00
30	04:16:10	04:21:08	04:22:00	00:00:52	00:04:58	00:00:00
31	04:16:32	04:22:00	04:22:44	00:00:44	00:05:28	00:00:00
32	04:17:35	04:22:44	04:23:16	00:00:32	00:05:09	00:00:00
33	04:17:40	04:23:16	04:24:02	00:00:46	00:05:36	00:00:00
34	04:18:40	04:24:02	04:24:50	00:00:48	00:05:22	00:00:00
35	04:18:54	04:24:50	04:25:25	00:00:35	00:05:56	00:00:00
36	04:19:15	04:25:25	04:26:17	00:00:52	00:06:10	00:00:00
37	04:20:15	04:26:17	04:27:00	00:00:43	00:06:02	00:00:00
38	04:21:42	04:27:00	04:27:30	00:00:30	00:05:18	00:00:00
39	04:23:40	04:27:30	04:27:50	00:00:20	00:03:50	00:00:00
40	04:24:13	04:27:50	04:28:31	00:00:41	00:03:37	00:00:00
41	04:24:53	04:28:31	04:29:00	00:00:29	00:03:38	00:00:00
42	04:26:04	04:29:00	04:29:34	00:00:34	00:02:56	00:00:00
43	04:26:10	04:29:34	04:30:05	00:00:31	00:03:24	00:00:00
Total				00:30:05	02:52:27	00:00:00

d. Data Antrian motor jumat pukul 7.00 – 7.30 & 16.00 – 16.30 Line kiri dan kanan

Pelanggan ke	Waktu Kedatangan	Pelayanan		Lama Pelayanan	Pelanggan Menunggu	Petugas Menganggur
		Mulai	Selesai			
1	07:00:00	07:00:00	07:00:10	00:00:10	00:00:00	00:00:00
2	07:00:00	07:00:10	07:00:38	00:00:28	00:00:10	00:00:00
3	07:00:00	07:00:38	07:01:15	00:00:37	00:00:38	00:00:00
4	07:00:00	07:01:15	07:02:11	00:00:56	00:01:15	00:00:00
5	07:00:05	07:02:11	07:02:55	00:00:44	00:02:06	00:00:00
6	07:01:00	07:02:55	07:03:23	00:00:28	00:01:55	00:00:00
7	07:01:27	07:03:23	07:03:45	00:00:22	00:01:56	00:00:00
8	07:02:22	07:03:45	07:04:27	00:00:42	00:01:23	00:00:00
9	07:02:24	07:04:27	07:04:50	00:00:23	00:02:03	00:00:00
10	07:03:41	07:04:50	07:05:20	00:00:30	00:01:09	00:00:00
11	07:04:23	07:05:20	07:05:50	00:00:30	00:00:57	00:00:00
12	07:04:35	07:05:50	07:06:23	00:00:33	00:01:15	00:00:00
13	07:04:47	07:06:23	07:06:56	00:00:33	00:01:36	00:00:00
14	07:05:00	07:06:56	07:07:30	00:00:34	00:01:56	00:00:00
15	07:05:05	07:07:30	07:07:52	00:00:22	00:02:25	00:00:00
16	07:05:17	07:07:52	07:08:27	00:00:35	00:02:35	00:00:00
17	07:05:40	07:08:27	07:09:05	00:00:38	00:02:47	00:00:00
18	07:05:45	07:09:05	07:09:50	00:00:45	00:03:20	00:00:00
19	07:07:18	07:09:50	07:10:18	00:00:28	00:02:32	00:00:00
20	07:08:40	07:10:18	07:10:45	00:00:27	00:01:38	00:00:00
21	07:09:19	07:10:45	07:11:10	00:00:25	00:01:26	00:00:00
22	07:09:45	07:11:10	07:11:47	00:00:37	00:01:25	00:00:00
23	07:10:27	07:11:47	07:12:27	00:00:40	00:01:20	00:00:00
24	07:11:06	07:12:27	07:13:20	00:00:53	00:01:21	00:00:00
25	07:11:17	07:13:20	07:14:01	00:00:41	00:02:03	00:00:00
26	07:12:02	07:14:01	07:14:43	00:00:42	00:01:59	00:00:00
27	07:12:17	07:14:43	07:15:30	00:00:47	00:02:26	00:00:00
28	07:12:26	07:15:30	07:16:00	00:00:30	00:03:04	00:00:00
29	07:12:41	07:16:00	07:16:37	00:00:37	00:03:19	00:00:00
30	07:13:07	07:16:37	07:17:41	00:01:04	00:03:30	00:00:00
31	07:13:40	07:17:41	07:18:49	00:01:08	00:04:01	00:00:00
32	07:14:18	07:18:49	07:19:22	00:00:33	00:04:31	00:00:00
33	07:14:45	07:19:22	07:19:52	00:00:30	00:04:37	00:00:00
34	07:16:23	07:19:52	07:20:34	00:00:42	00:03:29	00:00:00
35	07:17:06	07:20:34	07:21:20	00:00:46	00:03:28	00:00:00
36	07:17:42	07:21:20	07:22:35	00:01:15	00:03:38	00:00:00
37	07:17:51	07:22:35	07:23:10	00:00:35	00:04:44	00:00:00
38	07:18:55	07:23:10	07:24:02	00:00:52	00:04:15	00:00:00
39	07:20:04	07:24:02	07:24:31	00:00:29	00:03:58	00:00:00
40	07:21:23	07:24:31	07:25:07	00:00:36	00:03:08	00:00:00
41	07:21:48	07:25:07	07:25:40	00:00:33	00:03:19	00:00:00
42	07:23:20	07:25:40	07:26:40	00:01:00	00:02:20	00:00:00
43	07:23:46	07:26:40	07:27:15	00:00:35	00:02:54	00:00:00
44	07:24:17	07:27:15	07:28:03	00:00:48	00:02:58	00:00:00
45	07:25:25	07:28:03	07:29:00	00:00:57	00:02:38	00:00:00
46	07:25:40	07:29:00	07:29:58	00:00:58	00:03:20	00:00:00
Total				00:29:58	01:52:47	00:00:00

Pelanggan ke	Waktu Kedatangan	Pelayanan		Lama Pelayanan	Pelanggan Menunggu	Petugas Menganggur
		Mulai	Selesai			
1	07:00:00	07:00:00	07:00:36	00:00:36	00:00:00	00:00:00
2	07:00:00	07:00:36	07:02:03	00:01:27	00:00:36	00:00:00
3	07:00:00	07:02:03	07:02:34	00:00:31	00:02:03	00:00:00
4	07:00:00	07:02:34	07:03:00	00:00:26	00:02:34	00:00:00
5	07:00:17	07:03:00	07:03:35	00:00:35	00:02:43	00:00:00
6	07:02:04	07:03:35	07:04:05	00:00:30	00:01:31	00:00:00
7	07:03:01	07:04:05	07:04:47	00:00:42	00:01:04	00:00:00
8	07:03:56	07:04:47	07:05:08	00:00:21	00:00:51	00:00:00
9	07:04:18	07:05:08	07:05:40	00:00:32	00:00:50	00:00:00
10	07:04:28	07:05:40	07:06:06	00:00:26	00:01:12	00:00:00
11	07:04:56	07:06:06	07:06:41	00:00:35	00:01:10	00:00:00
12	07:05:16	07:06:41	07:07:10	00:00:29	00:01:25	00:00:00
13	07:05:31	07:07:10	07:07:40	00:00:30	00:01:39	00:00:00
14	07:05:48	07:07:40	07:08:11	00:00:31	00:01:52	00:00:00
15	07:06:00	07:08:11	07:08:48	00:00:37	00:02:11	00:00:00
16	07:06:24	07:08:48	07:09:10	00:00:22	00:02:24	00:00:00
17	07:07:33	07:09:10	07:09:40	00:00:30	00:01:37	00:00:00
18	07:07:45	07:09:40	07:10:28	00:00:48	00:01:55	00:00:00
19	07:08:41	07:10:28	07:11:00	00:00:32	00:01:47	00:00:00
20	07:09:46	07:11:00	07:11:34	00:00:34	00:01:14	00:00:00
21	07:10:21	07:11:34	07:12:20	00:00:46	00:01:13	00:00:00
22	07:10:41	07:12:20	07:13:13	00:00:53	00:01:39	00:00:00
23	07:11:45	07:13:13	07:14:05	00:00:52	00:01:28	00:00:00
24	07:11:56	07:14:05	07:14:50	00:00:45	00:02:09	00:00:00
25	07:12:40	07:14:50	07:15:05	00:00:15	00:02:10	00:00:00
26	07:13:06	07:15:05	07:15:25	00:00:20	00:01:59	00:00:00
27	07:13:13	07:15:25	07:15:55	00:00:30	00:02:12	00:00:00
28	07:13:20	07:15:55	07:16:14	00:00:19	00:02:35	00:00:00
29	07:13:43	07:16:14	07:16:52	00:00:38	00:02:31	00:00:00
30	07:13:56	07:16:52	07:17:40	00:00:48	00:02:56	00:00:00
31	07:14:42	07:17:40	07:18:45	00:01:05	00:02:58	00:00:00
32	07:15:00	07:18:45	07:19:15	00:00:30	00:03:45	00:00:00
33	07:15:02	07:19:15	07:19:52	00:00:37	00:04:13	00:00:00
34	07:15:59	07:19:52	07:20:21	00:00:29	00:03:53	00:00:00
35	07:16:13	07:20:21	07:21:20	00:00:59	00:04:08	00:00:00
36	07:17:08	07:21:20	07:21:48	00:00:28	00:04:12	00:00:00
37	07:18:05	07:21:48	07:22:11	00:00:23	00:03:43	00:00:00
38	07:18:22	07:22:11	07:22:51	00:00:40	00:03:49	00:00:00
39	07:19:16	07:22:51	07:23:36	00:00:45	00:03:35	00:00:00
40	07:20:46	07:23:36	07:24:06	00:00:30	00:02:50	00:00:00
41	07:21:07	07:24:06	07:24:37	00:00:31	00:02:59	00:00:00
42	07:21:30	07:24:37	07:25:25	00:00:48	00:03:07	00:00:00
43	07:22:18	07:25:25	07:26:00	00:00:35	00:03:07	00:00:00
44	07:22:52	07:26:00	07:26:30	00:00:30	00:03:08	00:00:00
45	07:23:53	07:26:30	07:27:40	00:01:10	00:02:37	00:00:00
46	07:24:00	07:27:40	07:28:25	00:00:45	00:03:40	00:00:00
47	07:24:14	07:28:25	07:29:14	00:00:49	00:04:11	00:00:00
48	07:24:43	07:29:14	07:30:00	00:00:46	00:04:31	00:00:00
Total				00:30:00	01:55:56	00:00:00

Pelanggan ke	Waktu Kedatangan	Pelayanan		Lama Pelayanan	Pelanggan Menunggu	Petugas Menganggur
		Mulai	Selesai			
1	04:00:00	04:00:00	04:00:10	00:00:10	00:00:00	00:00:00
2	04:00:00	04:00:10	04:01:03	00:00:53	00:00:10	00:00:00
3	04:00:00	04:01:03	04:02:00	00:00:57	00:01:03	00:00:00
4	04:00:00	04:02:00	04:03:02	00:01:02	00:02:00	00:00:00
5	04:00:00	04:03:02	04:04:31	00:01:29	00:03:02	00:00:00
6	04:00:00	04:04:31	04:05:41	00:01:10	00:04:31	00:00:00
7	04:00:00	04:05:41	04:06:35	00:00:54	00:05:41	00:00:00
8	04:00:00	04:06:35	04:07:43	00:01:08	00:06:35	00:00:00
9	04:00:38	04:07:43	04:08:30	00:00:47	00:07:05	00:00:00
10	04:02:02	04:08:30	04:09:25	00:00:55	00:06:28	00:00:00
11	04:02:26	04:09:25	04:10:30	00:01:05	00:06:59	00:00:00
12	04:02:36	04:10:30	04:11:11	00:00:41	00:07:54	00:00:00
13	04:04:35	04:11:11	04:12:33	00:01:22	00:06:36	00:00:00
14	04:05:00	04:12:33	04:13:50	00:01:17	00:07:33	00:00:00
15	04:05:50	04:13:50	04:15:08	00:01:18	00:08:00	00:00:00
16	04:07:14	04:15:08	04:16:15	00:01:07	00:07:54	00:00:00
17	04:08:00	04:16:15	04:16:45	00:00:30	00:08:15	00:00:00
18	04:08:05	04:16:45	04:17:25	00:00:40	00:08:40	00:00:00
19	04:09:00	04:17:25	04:17:55	00:00:30	00:08:25	00:00:00
20	04:10:03	04:17:55	04:18:22	00:00:27	00:07:52	00:00:00
21	04:10:35	04:18:22	04:18:48	00:00:26	00:07:47	00:00:00
22	04:11:12	04:18:48	04:19:20	00:00:32	00:07:36	00:00:00
23	04:11:48	04:19:20	04:20:43	00:01:23	00:07:32	00:00:00
24	04:13:01	04:20:43	04:21:09	00:00:26	00:07:42	00:00:00
25	04:13:30	04:21:09	04:21:50	00:00:41	00:07:39	00:00:00
26	04:14:14	04:21:50	04:22:40	00:00:50	00:07:36	00:00:00
27	04:17:47	04:22:40	04:23:05	00:00:25	00:04:53	00:00:00
28	04:18:02	04:23:05	04:23:28	00:00:23	00:05:03	00:00:00
29	04:18:32	04:23:28	04:24:00	00:00:32	00:04:56	00:00:00
30	04:18:50	04:24:00	04:25:23	00:01:23	00:05:10	00:00:00
31	04:20:44	04:25:23	04:25:42	00:00:19	00:04:39	00:00:00
32	04:21:30	04:25:42	04:26:36	00:00:54	00:04:12	00:00:00
33	04:21:50	04:26:36	04:27:31	00:00:55	00:04:46	00:00:00
34	04:21:55	04:27:31	04:28:07	00:00:36	00:05:36	00:00:00
35	04:22:02	04:28:07	04:29:05	00:00:58	00:06:05	00:00:00
36	04:23:52	04:29:05	04:29:36	00:00:31	00:05:13	00:00:00
37	04:23:53	04:29:36	04:30:08	00:00:32	00:05:43	00:00:00
Total				00:30:08	03:36:51	00:00:00

Pelanggan ke	Waktu Kedatangan	Pelayanan		Lama Pelayanan	Pelanggan Menunggu	Petugas Menganggur
		Mulai	Selesai			
1	04:00:00	04:00:00	04:00:33	00:00:33	00:00:00	00:00:00
2	04:00:00	04:00:33	04:01:30	00:00:57	00:00:33	00:00:00
3	04:00:00	04:01:30	04:02:20	00:00:50	00:01:30	00:00:00
4	04:00:00	04:02:20	04:04:00	00:01:40	00:02:20	00:00:00
5	04:00:00	04:04:00	04:04:56	00:00:56	00:04:00	00:00:00
6	04:00:00	04:04:56	04:06:09	00:01:13	00:04:56	00:00:00
7	04:00:00	04:06:09	04:07:10	00:01:01	00:06:09	00:00:00
8	04:00:00	04:07:10	04:08:04	00:00:54	00:07:10	00:00:00
9	04:01:27	04:08:04	04:09:00	00:00:56	00:06:37	00:00:00
10	04:02:03	04:09:00	04:09:37	00:00:37	00:06:57	00:00:00
11	04:02:41	04:09:37	04:10:15	00:00:38	00:06:56	00:00:00
12	04:04:39	04:10:15	04:11:03	00:00:48	00:05:36	00:00:00
13	04:05:20	04:11:03	04:11:55	00:00:52	00:05:43	00:00:00
14	04:06:31	04:11:55	04:12:30	00:00:35	00:05:24	00:00:00
15	04:07:46	04:12:30	04:12:55	00:00:25	00:04:44	00:00:00
16	04:08:00	04:12:55	04:13:40	00:00:45	00:04:55	00:00:00
17	04:08:21	04:13:40	04:14:17	00:00:37	00:05:19	00:00:00
18	04:10:00	04:14:17	04:14:51	00:00:34	00:04:17	00:00:00
19	04:10:02	04:14:51	04:15:30	00:00:39	00:04:49	00:00:00
20	04:10:50	04:15:30	04:16:00	00:00:30	00:04:40	00:00:00
21	04:11:56	04:16:00	04:16:25	00:00:25	00:04:04	00:00:00
22	04:12:21	04:16:25	04:17:00	00:00:35	00:04:04	00:00:00
23	04:12:50	04:17:00	04:17:34	00:00:34	00:04:10	00:00:00
24	04:13:15	04:17:34	04:17:56	00:00:22	00:04:19	00:00:00
25	04:13:41	04:17:56	04:18:44	00:00:48	00:04:15	00:00:00
26	04:14:18	04:18:44	04:19:25	00:00:41	00:04:26	00:00:00
27	04:14:36	04:19:25	04:20:07	00:00:42	00:04:49	00:00:00
28	04:16:12	04:20:07	04:20:50	00:00:43	00:03:55	00:00:00
29	04:17:07	04:20:50	04:21:35	00:00:45	00:03:43	00:00:00
30	04:18:08	04:21:35	04:22:01	00:00:26	00:03:27	00:00:00
31	04:18:31	04:22:01	04:22:46	00:00:45	00:03:30	00:00:00
32	04:19:06	04:22:46	04:23:10	00:00:24	00:03:40	00:00:00
33	04:20:21	04:23:10	04:23:40	00:00:30	00:02:49	00:00:00
34	04:20:50	04:23:40	04:24:10	00:00:30	00:02:50	00:00:00
35	04:21:24	04:24:10	04:24:45	00:00:35	00:02:46	00:00:00
36	04:21:47	04:24:45	04:25:30	00:00:45	00:02:58	00:00:00
37	04:22:09	04:25:30	04:26:05	00:00:35	00:03:21	00:00:00
38	04:22:46	04:26:05	04:26:50	00:00:45	00:03:19	00:00:00
39	04:23:02	04:26:50	04:27:16	00:00:26	00:03:48	00:00:00
40	04:24:00	04:27:16	04:27:43	00:00:27	00:03:16	00:00:00
41	04:24:27	04:27:43	04:28:31	00:00:48	00:03:16	00:00:00
42	04:24:28	04:28:31	04:29:05	00:00:34	00:04:03	00:00:00
43	04:24:40	04:29:05	04:29:41	00:00:36	00:04:25	00:00:00
44	04:25:20	04:29:41	04:30:20	00:00:39	00:04:21	00:00:00
Total				00:30:20	03:02:09	00:00:00

e. Data Antrian motor sabtu pukul 7.00 – 7.30 & 16.00 – 16.30 Line kiri dan kanan

Pelanggan ke	Waktu Kedatangan	Pelayanan		Lama Pelayanan	Pelanggan Menunggu	Petugas Menganggur	Pelanggan ke	Waktu Kedatangan	Pelayanan		Lama Pelayanan	Pelanggan Menunggu	Petugas Menganggur
		Mulai	Selesai						Mulai	Selesai			
1	07:00:00	07:00:00	07:00:23	00:00:23	00:00:00	00:00:00	1	07:00:00	07:00:00	07:00:23	00:00:23	00:00:00	00:00:00
2	07:00:00	07:00:23	07:01:00	00:00:37	00:00:23	00:00:00	2	07:00:00	07:00:23	07:01:00	00:00:37	00:00:23	00:00:00
3	07:00:00	07:01:00	07:01:32	00:00:32	00:01:00	00:00:00	3	07:00:00	07:01:00	07:01:32	00:00:32	00:01:00	00:00:00
4	07:00:00	07:01:32	07:02:00	00:00:28	00:01:32	00:00:00	4	07:00:00	07:01:32	07:02:00	00:00:28	00:01:32	00:00:00
5	07:00:00	07:02:00	07:02:51	00:00:51	00:02:00	00:00:00	5	07:00:00	07:02:00	07:02:51	00:00:51	00:02:00	00:00:00
6	07:00:00	07:02:51	07:03:20	00:00:29	00:02:51	00:00:00	6	07:00:00	07:02:51	07:03:20	00:00:29	00:02:51	00:00:00
7	07:00:00	07:03:20	07:04:20	00:01:00	00:03:20	00:00:00	7	07:00:00	07:03:20	07:04:20	00:01:00	00:03:20	00:00:00
8	07:00:00	07:04:20	07:04:50	00:00:30	00:04:20	00:00:00	8	07:00:00	07:04:20	07:04:50	00:00:30	00:04:20	00:00:00
9	07:00:03	07:04:50	07:05:20	00:00:30	00:04:47	00:00:00	9	07:00:03	07:04:50	07:05:20	00:00:30	00:04:47	00:00:00
10	07:00:10	07:05:20	07:06:05	00:00:45	00:05:10	00:00:00	10	07:00:10	07:05:20	07:06:05	00:00:45	00:05:10	00:00:00
11	07:00:24	07:06:05	07:06:31	00:00:26	00:05:41	00:00:00	11	07:00:24	07:06:05	07:06:31	00:00:26	00:05:41	00:00:00
12	07:02:21	07:06:31	07:07:13	00:00:42	00:04:10	00:00:00	12	07:02:21	07:06:31	07:07:13	00:00:42	00:04:10	00:00:00
13	07:02:53	07:07:13	07:07:55	00:00:42	00:04:20	00:00:00	13	07:02:53	07:07:13	07:07:55	00:00:42	00:04:20	00:00:00
14	07:05:14	07:07:55	07:08:23	00:00:28	00:02:41	00:00:00	14	07:05:14	07:07:55	07:08:23	00:00:28	00:02:41	00:00:00
15	07:06:22	07:08:23	07:08:56	00:00:33	00:02:01	00:00:00	15	07:06:22	07:08:23	07:08:56	00:00:33	00:02:01	00:00:00
16	07:06:40	07:08:56	07:09:27	00:00:31	00:02:16	00:00:00	16	07:06:40	07:08:56	07:09:27	00:00:31	00:02:16	00:00:00
17	07:09:07	07:09:27	07:10:15	00:00:48	00:00:20	00:00:00	17	07:09:07	07:09:27	07:10:15	00:00:48	00:00:20	00:00:00
18	07:09:08	07:10:15	07:10:50	00:00:35	00:01:07	00:00:00	18	07:09:08	07:10:15	07:10:50	00:00:35	00:01:07	00:00:00
19	07:10:46	07:10:50	07:11:40	00:00:50	00:00:04	00:00:00	19	07:10:46	07:10:50	07:11:40	00:00:50	00:00:04	00:00:00
20	07:11:40	07:11:40	07:12:20	00:00:40	00:00:00	00:00:00	20	07:11:40	07:11:40	07:12:20	00:00:40	00:00:00	00:00:00
21	07:12:04	07:12:20	07:13:16	00:00:56	00:00:16	00:00:00	21	07:12:04	07:12:20	07:13:16	00:00:56	00:00:16	00:00:00
22	07:13:16	07:13:16	07:14:00	00:00:44	00:00:00	00:01:14	22	07:13:16	07:13:16	07:14:00	00:00:44	00:00:00	00:01:14
23	07:15:14	07:15:14	07:16:00	00:00:46	00:00:00	00:00:00	23	07:15:14	07:15:14	07:16:00	00:00:46	00:00:00	00:00:00
24	07:15:34	07:16:00	07:16:44	00:00:44	00:00:26	00:01:01	24	07:15:34	07:16:00	07:16:44	00:00:44	00:00:26	00:01:01
25	07:17:45	07:17:45	07:18:45	00:01:00	00:00:00	00:00:00	25	07:17:45	07:17:45	07:18:45	00:01:00	00:00:00	00:00:00
26	07:18:10	07:18:45	07:19:36	00:00:51	00:00:35	00:00:00	26	07:18:10	07:18:45	07:19:36	00:00:51	00:00:35	00:00:00
27	07:18:50	07:19:36	07:20:02	00:00:26	00:00:46	00:00:00	27	07:18:50	07:19:36	07:20:02	00:00:26	00:00:46	00:00:00
28	07:19:47	07:20:02	07:20:34	00:00:32	00:00:15	00:00:16	28	07:19:47	07:20:02	07:20:34	00:00:32	00:00:15	00:00:16
29	07:20:50	07:20:50	07:21:30	00:00:40	00:00:00	00:00:00	29	07:20:50	07:20:50	07:21:30	00:00:40	00:00:00	00:00:00
30	07:21:00	07:21:30	07:21:56	00:00:26	00:00:30	00:00:09	30	07:21:00	07:21:30	07:21:56	00:00:26	00:00:30	00:00:09
31	07:22:05	07:22:05	07:22:46	00:00:41	00:00:00	00:00:00	31	07:22:05	07:22:05	07:22:46	00:00:41	00:00:00	00:00:00
32	07:22:26	07:22:46	07:23:10	00:00:24	00:00:20	00:00:20	32	07:22:26	07:22:46	07:23:10	00:00:24	00:00:20	00:00:20
33	07:23:30	07:23:30	07:24:17	00:00:47	00:00:00	00:00:00	33	07:23:30	07:23:30	07:24:17	00:00:47	00:00:00	00:00:00
34	07:24:00	07:24:17	07:25:10	00:00:53	00:00:17	00:00:00	34	07:24:00	07:24:17	07:25:10	00:00:53	00:00:17	00:00:00
35	07:24:30	07:25:10	07:26:15	00:01:05	00:00:40	00:00:15	35	07:24:30	07:25:10	07:26:15	00:01:05	00:00:40	00:00:15
36	07:26:30	07:26:30	07:27:15	00:00:45	00:00:00	00:00:00	36	07:26:30	07:26:30	07:27:15	00:00:45	00:00:00	00:00:00
37	07:26:40	07:27:15	07:27:47	00:00:32	00:00:35	00:00:00	37	07:26:40	07:27:15	07:27:47	00:00:32	00:00:35	00:00:00
38	07:26:45	07:27:47	07:28:16	00:00:29	00:01:02	00:00:00	38	07:26:45	07:27:47	07:28:16	00:00:29	00:01:02	00:00:00
39	07:27:48	07:28:16	07:28:47	00:00:31	00:00:28	00:00:29	39	07:27:48	07:28:16	07:28:47	00:00:31	00:00:28	00:00:29
40	07:29:16	07:29:16	07:30:00	00:00:44	00:00:00	00:00:00	40	07:29:16	07:29:16	07:30:00	00:00:44	00:00:00	00:00:00
Total				00:26:16	00:54:13	00:03:44	Total				00:26:16	00:54:13	00:03:44

Pelanggan ke	Waktu Kedatangan	Pelayanan		Lama Pelayanan	Pelanggan Menunggu	Petugas Menganggur
		Mulai	Selesai			
1	04:00:00	04:00:00	04:00:30	00:00:30	00:00:00	00:00:00
2	04:00:00	04:00:30	04:01:30	00:01:00	00:00:30	00:00:00
3	04:00:00	04:01:30	04:03:53	00:02:23	00:01:30	00:00:00
4	04:00:00	04:03:53	04:05:01	00:01:08	00:03:53	00:00:00
5	04:00:00	04:05:01	04:06:05	00:01:04	00:05:01	00:00:00
6	04:00:00	04:06:05	04:07:10	00:01:05	00:06:05	00:00:00
7	04:00:00	04:07:10	04:08:16	00:01:06	00:07:10	00:00:00
8	04:01:00	04:08:16	04:09:20	00:01:04	00:07:16	00:00:00
9	04:02:12	04:09:20	04:10:00	00:00:40	00:07:08	00:00:00
10	04:02:41	04:10:00	04:11:10	00:01:10	00:07:19	00:00:00
11	04:04:08	04:11:10	04:12:00	00:00:50	00:07:02	00:00:00
12	04:05:31	04:12:00	04:12:53	00:00:53	00:06:29	00:00:00
13	04:06:30	04:12:53	04:14:00	00:01:07	00:06:23	00:00:00
14	04:09:52	04:14:00	04:15:07	00:01:07	00:04:08	00:00:00
15	04:09:53	04:15:07	04:16:30	00:01:23	00:05:14	00:00:00
16	04:10:15	04:16:30	04:18:00	00:01:30	00:06:15	00:00:00
17	04:10:30	04:18:00	04:18:51	00:00:51	00:07:30	00:00:00
18	04:12:00	04:18:51	04:20:00	00:01:09	00:06:51	00:00:00
19	04:12:52	04:20:00	04:21:22	00:01:22	00:07:08	00:00:00
20	04:14:00	04:21:22	04:22:35	00:01:13	00:07:22	00:00:00
21	04:15:07	04:22:35	04:23:46	00:01:11	00:07:28	00:00:00
22	04:17:21	04:23:46	04:25:05	00:01:19	00:06:25	00:00:00
23	04:18:40	04:25:05	04:26:20	00:01:15	00:06:25	00:00:00
24	04:19:22	04:26:20	04:27:00	00:00:40	00:06:58	00:00:00
25	04:20:10	04:27:00	04:29:00	00:02:00	00:06:50	00:00:00
26	04:20:40	04:29:00	04:29:40	00:00:40	00:08:20	00:00:00
Total				00:29:40	02:32:40	00:00:00

Pelanggan ke	Waktu Kedatangan	Pelayanan		Lama Pelayanan	Pelanggan Menunggu	Petugas Menganggur
		Mulai	Selesai			
1	04:00:00	04:00:00	04:00:55	00:00:55	00:00:00	00:00:00
2	04:00:00	04:00:55	04:02:38	00:01:43	00:00:55	00:00:00
3	04:00:00	04:02:38	04:04:40	00:02:02	00:02:38	00:00:00
4	04:00:00	04:04:40	04:05:31	00:00:51	00:04:40	00:00:00
5	04:00:00	04:05:31	04:06:44	00:01:13	00:05:31	00:00:00
6	04:00:00	04:06:44	04:07:55	00:01:11	00:06:44	00:00:00
7	04:00:00	04:07:55	04:08:50	00:00:55	00:07:55	00:00:00
8	04:00:00	04:08:50	04:10:03	00:01:13	00:08:50	00:00:00
9	04:00:00	04:10:03	04:10:52	00:00:49	00:10:03	00:00:00
10	04:00:40	04:10:52	04:11:50	00:00:58	00:10:12	00:00:00
11	04:01:25	04:11:50	04:12:36	00:00:46	00:10:25	00:00:00
12	04:03:23	04:12:36	04:13:50	00:01:14	00:09:13	00:00:00
13	04:04:07	04:13:50	04:14:43	00:00:53	00:09:43	00:00:00
14	04:06:37	04:14:43	04:16:02	00:01:19	00:08:06	00:00:00
15	04:10:08	04:16:02	04:17:08	00:01:06	00:05:54	00:00:00
16	04:10:10	04:17:08	04:18:31	00:01:23	00:06:58	00:00:00
17	04:10:41	04:18:31	04:19:41	00:01:10	00:07:50	00:00:00
18	04:11:36	04:19:41	04:20:43	00:01:02	00:08:05	00:00:00
19	04:13:00	04:20:43	04:22:00	00:01:17	00:07:43	00:00:00
20	04:14:00	04:22:00	04:23:26	00:01:26	00:08:00	00:00:00
21	04:14:12	04:23:26	04:24:10	00:00:44	00:09:14	00:00:00
22	04:17:16	04:24:10	04:25:50	00:01:40	00:06:54	00:00:00
23	04:17:41	04:25:50	04:27:18	00:01:28	00:08:09	00:00:00
24	04:19:47	04:27:18	04:28:34	00:01:16	00:07:31	00:00:00
25	04:20:15	04:28:34	04:30:02	00:01:28	00:08:19	00:00:00
Total				00:30:02	02:59:32	00:00:00

f. Data Antrian mobil selasa pukul 7.00 – 7.30 & 16.00 – 16.30 Line kiri dan kanan

Pelanggan ke	Waktu Kedatangan	Pelayanan		Lama Pelayanan	Pelanggan Menunggu	Petugas Menganggur
		Mulai	Selesai			
1 (box)	5	5	6	1	0	5
2 (terios)	11	11	14	3	0	10
3 (rush)	24	24	26	2	0	2
4 (kenia)	27	28	30	2	1	0
5 (terios)	29	30	32	2	1	0
Total				10	2	17
rata2				2	0,4	3,4

Pelanggan ke	Waktu Kedatangan	Pelayanan		Lama Pelayanan	Pelanggan Menunggu	Petugas Menganggur
		Mulai	Selesai			
1 (calya hitam)	0	0	3	3	0	1
2 (yaris)	1	4	5	1	3	1
3 (hrv)	6	6	8	2	0	0
4 (inova)	8	8	9	1	0	0
5 (angkot)	9	9	10	1	0	0
6 (ertiga)	10	10	13	3	0	2
7 (corolla)	15	15	16	1	0	2
8 (jazz old)	18	18	20	2	0	0
9 (civic old)	20	20	23	3	0	0
10 (karimun)	20	23	25	2	3	0
11 (brio satya)	23	25	26	1	2	0
12 (angkot)	24	26	27	1	2	0
13 (corolla)	26	27	28	1	1	0
14 (angkot)	28	28	30	2	0	0
Total				24	11	6

Pelanggan ke	Waktu Kedatangan	Pelayanan		Lama Pelayanan	Pelanggan Menunggu	Petugas Menganggur
		Mulai	Selesai			
1 (avanza)	2	2	5	3	0	1
2 (kenia)	6	6	8	2	0	0
3 (terios)	7	8	13	5	1	6
4 (rush)	19	19	22	3	0	0
5 (viar)	20	22	24	2	2	0
6 (sigra)	21	24	27	3	3	0
7 (viar)	25	27	29	2	2	0
Total				20	8	7

Pelanggan ke	Waktu Kedatangan	Pelayanan		Lama Pelayanan	Pelanggan Menunggu	Petugas Menganggur
		Mulai	Selesai			
1 (ayla)	0	0	2	2	0	2
2 (sigra)	4	4	7	3	0	0
3 (inova)	5	7	11	4	2	4
4 (betor)	15	15	17	2	0	0
5 (betor)	16	17	19	2	1	1
6 (angkot)	20	20	24	4	0	0
7 (angkot)	22	24	25	1	2	0
8 (angkot)	23	25	28	3	2	0
9 (calya)	28	28	30	2	0	0
Total				23	7	7

g. Data Antrian mobil rabu pukul 7.00 – 7.30 & 16.00 – 16.30 Line kiri dan kanan

Pelanggan ke	Waktu Kedatangan	Pelayanan		Lama Pelayanan	Pelanggan Menunggu	Petugas Menganggur
		Mulai	Selesai			
1 (avanza)	3	3	7	4	0	1
2 (angkot)	8	8	13	5	0	4
3 (angkot)	17	17	19	2	0	0
4 (betor)	18	19	24	5	1	0
5 (terios)	20	24	25	1	4	2
6 (rush)	27	27	29	2	0	0
Total				19	5	7

Pelanggan ke	Waktu Kedatangan	Pelayanan		Lama Pelayanan	Pelanggan Menunggu	Petugas Menganggur
		Mulai	Selesai			
1 (calya)	0	0	3	3	0	0
2 (ertiga)	1	3	7	4	2	5
3 (angkot)	12	12	16	4	0	0
4 (vios)	15	16	23	7	1	-3
5 (corolla)	20	20	25	5	0	0
6 (box)	22	25	27	2	3	0
7 (betor)	26	27	28	1	1	0
8 (betor)	27	28	30	2	1	0
Total				28	8	2

Pelanggan ke	Waktu Kedatangan	Pelayanan		Lama Pelayanan	Pelanggan Menunggu	Petugas Menganggur
		Mulai	Selesai			
1 (brio. S)	0	0	2	2	0	1
2 (avanza)	1	3	4	1	2	0
3 (rush)	3	4	7	3	1	0
4 (avanza)	3	7	8	1	4	0
5 (apv)	5	8	9	1	3	0
6 (rush)	6	9	12	3	3	1
7 (L 300)	13	13	15	2	0	2
8 (avanza)	17	17	19	2	0	0
9 (avanza)	18	19	20	1	1	4
10 (rush)	24	24	27	3	0	0
Total				19	14	8

Pelanggan ke	Waktu Kedatangan	Pelayanan		Lama Pelayanan	Pelanggan Menunggu	Petugas Menganggur
		Mulai	Selesai			
1 (Hrv)	0	0	2	2	0	0
2 (angkot)	0	2	5	3	2	0
3 (sigra)	4	5	6	1	1	0
4 (avanza)	6	6	7	1	0	3
5 (karimun)	10	10	11	1	0	7
6 (fredd)	18	18	19	1	0	2
7 (angkot)	21	21	23	2	0	1
8 (avanza)	24	24	26	2	0	0
9 (vios)	26	26	28	2	0	0
Total				15	3	13

h. Data Antrian mobil kamis pukul 7.00 – 7.30 & 16.00 – 16.30 Line kiri dan kanan

Pelanggan ke	Waktu Kedatangan	Pelayanan		Lama Pelayanan	Pelanggan Menunggu	Petugas Menganggur
		Mulai	Selesai			
1 (terios)	0	0	4	4	0	1
2 (nagkot)	5	5	7	2	0	0
3 (betor)	7	7	9	2	0	7
4 (angkot)	16	16	19	3	0	0
5 (avanza)	19	19	20	1	0	0
6 (avanza)	19	20	22	2	1	0
Total				14	1	8

Pelanggan ke	Waktu Kedatangan	Pelayanan		Lama Pelayanan	Pelanggan Menunggu	Petugas Menganggur
		Mulai	Selesai			
1 (calya)	0	0	2	2	0	2
2 (yaris)	4	4	5	1	0	3
3 (agya)	8	8	9	1	0	8
4 (angkot)	17	17	19	2	0	0
5 (angkot)	17	19	20	1	2	0
6 (corolla)	20	20	22	2	0	0
7 (yaris)	21	22	23	1	1	0
8 (brio)	21	23	25	2	2	1
9 (panther)	26	26	28	2	0	0
10 (inova)	26	28	29	1	2	0
11 (sigra)	28	29	30	1	1	0
Total				16	8	14

Pelanggan ke	Waktu Kedatangan	Pelayanan		Lama Pelayanan	Pelanggan Menunggu	Petugas Menganggur
		Mulai	Selesai			
1 (terios)	0	0	1	1	0	0
2 (apv)	0	1	2	1	1	0
3 (avanza)	1	2	3	1	1	0
4 (avanza)	1	3	4	1	2	0
5 (granmax)	3	4	7	3	1	3
6 (sigra)	10	10	12	2	0	0
7 (sigra)	12	12	13	1	0	1
8 (terios)	13	14	16	2	1	3
9 (betor)	19	19	21	2	0	3
10 (granmax)	24	24	25	1	0	3
11 (avanza)	28	28	30	2	0	0
Total				17	6	13

Pelanggan ke	Waktu Kedatangan	Pelayanan		Lama Pelayanan	Pelanggan Menunggu	Petugas Menganggur
		Mulai	Selesai			
1 (brio)	1	1	3	2	0	0
2 (datsun)	3	3	5	2	0	0
3 (angkot)	3	5	7	2	2	0
4 (brio)	7	7	8	1	0	0
5 (karimun)	8	8	10	2	0	0
6 (agya)	8	10	11	1	2	0
7 (calya)	9	11	12	1	2	0
8 (vios)	10	12	13	1	2	1
9 (angkot)	13	14	15	1	1	0
10 (angkot)	15	15	16	1	0	4
11 (brio)	20	20	22	2	0	0
12 (corolla)	22	22	23	1	0	2
13 (fredd)	25	25	27	2	0	0
14 (angkot)	26	27	28	1	1	0
15 (xpander)	27	28	30	2	1	0
Total				22	11	7

i. Data Antrian mobil jumat pukul 7.00 – 7.30 & 16.00 – 16.30 Line kiri dan kanan

No	Pelanggan ke	Waktu Kedatangan	Pelayanan		Lama Pelayanan	Pelanggan Menunggu	Petugas Menganggur
			Mulai	Selesai			
1	Terios	2	2	3	1	0	5
2	Rush	8	8	11	3	0	0
3	Avanza	8	11	13	2	3	0
4	xenia	11	13	14	1	2	0
5	box	11	14	16	2	3	2
6	avanza	18	18	20	2	0	0
7	terios	19	20	21	1	1	0
Total					12	9	7

No	Pelanggan ke	Waktu Kedatangan	Pelayanan		Lama Pelayanan	Pelanggan Menunggu	Petugas Menganggur
			Mulai	Selesai			
1	angkot	0	0	1	1	0	0
2	ayla	0	1	2	1	1	2
3	betor	4	4	5	1	0	0
4	kia	4	5	7	2	1	0
5	calya	4	7	8	1	3	0
6	ertiga	6	8	9	1	2	0
7	betor	9	9	10	1	0	0
8	betor	9	10	11	1	1	0
9	betor	9	11	12	1	2	0
10	box	11	12	13	1	1	0
11	harver	12	13	15	2	1	0
12	calya	13	15	16	1	2	4
13	sigra	20	20	22	2	0	3
14	vios	25	25	27	2	0	0
15	angkot	27	27	28	1	0	0
16	vios	28	28	29	1	0	0
Total					20	14	9

No	Pelanggan ke	Waktu Kedatangan	Pelayanan		Lama Pelayanan	Pelanggan Menunggu	Petugas Menganggur
			Mulai	Selesai			
1	Terios	0	0	3	3	0	0
2	granmax	2	3	4	1	1	0
3	avanza	4	4	5	1	0	1
4	xenia	6	6	7	1	0	3
5	avanza	10	10	12	2	0	6
6	betor	18	18	19	1	0	1
7	ambulan	20	20	23	3	0	3
8	avanza	26	26	28	2	0	0
9	avanza	26	28	30	2	2	0
Total					16	3	14

No	Pelanggan ke	Waktu Kedatangan	Pelayanan		Lama Pelayanan	Pelanggan Menunggu	Petugas Menganggur
			Mulai	Selesai			
1	Hrv	0	0	1	1	0	0
2	agya	0	1	3	2	1	14
3	kijang.g.	17	17	19	2	0	1
4	karimun	20	20	22	2	0	0
5	calya	21	22	25	3	1	0
6	calya	21	25	26	1	4	0
7	Hrv	24	26	27	1	2	0
8	fortuner	27	27	29	2	0	0
9	raize	27	29	30	1	2	0
Total					15	10	15

j. Antrian mobil sabtu pukul 7.00 – 7.30 & 16.00 – 16.30 Line kiri dan kanan

No	Pelanggan ke	Waktu Kedatangan	Pelayanan		Lama Pelayanan	Pelanggan Menunggu	Petugas Menganggur
			Mulai	Selesai			
1	Granmax	13	13	15	2	0	5
2	rush	20	20	21	1	0	0
3	Avanza	20	21	23	2	1	0
4	Avanza	21	23	24	1	2	0
5	katana	24	24	27	3	0	0
6	Avanza	27	27	28	1	0	0
Total					10	3	5

No	Pelanggan ke	Waktu Kedatangan	Pelayanan		Lama Pelayanan	Pelanggan Menunggu	Petugas Menganggur
			Mulai	Selesai			
1	angkot	0	0	2	2	0	0
2	brio	2	2	4	2	0	0
3	ayla	3	4	5	1	1	0
4	inova	5	5	7	2	0	5
5	vios	12	12	14	2	0	0
6	agya	13	14	16	2	1	0
7	fredd	13	16	17	1	3	0
8	fortuner	16	17	19	2	1	0
9	inova	19	19	22	3	0	0
10	angkot	21	22	23	1	1	0
11	brio	21	23	25	2	2	0
Total					20	9	5

No	Pelanggan ke	Waktu Kedatangan	Pelayanan		Lama Pelayanan	Pelanggan Menunggu	Petugas Menganggur
			Mulai	Selesai			
1	escudo	2	2	3	1	0	0
2	avanza	3	3	5	2	0	0
3	granmax	4	5	7	2	1	0
4	avanza	7	7	8	1	0	4
5	rush	12	12	15	3	0	0
6	granmax	12	15	16	1	3	0
7	avanza	14	16	17	1	2	2
8	l300	19	19	21	2	0	0
9	l300	19	21	23	2	2	0
10	avanza	22	23	26	3	1	0
11	avanza	24	26	27	1	2	0
12	avanza	24	27	28	1	3	0
Total					20	14	6

No	Pelanggan ke	Waktu Kedatangan	Pelayanan		Lama Pelayanan	Pelanggan Menunggu	Petugas Menganggur
			Mulai	Selesai			
1	jazz	0	0	1	1	0	3
2	mobilio	4	4	5	1	0	2
3	angkot	7	7	8	1	0	1
4	ayla	9	9	11	2	0	5
5	ayla	16	16	18	2	0	2
6	betor	20	20	21	1	0	0
7	inova	21	21	23	2	0	0
8	avanza	21	23	24	1	2	0
9	inova	24	24	25	1	0	4
10	jazz	29	29	30	1	0	0
Total					13	2	17