

## DAFTAR PUSTAKA

- A Charmiati, P. G. H., & Surya, I. B. K. (2019). Pengaruh Kepuasan Kerja Terhadap Organizational Citizenship Behavior (Ocb) Dengan Komitmen Organisasional Sebagai Variabel Mediasi. *E-Jurnal Manajemen Universitas Udayana*, 8(3), 1784. <https://doi.org/10.24843/ejmunud.2019.v08.i03.p22>
- Allen, N. J., & Meyer, J. P. (1993). Organizational commitment: Evidence of career stage effects? *Journal of Business Research*, 26(1), 49–61. [https://doi.org/10.1016/0148-2963\(93\)90042-N](https://doi.org/10.1016/0148-2963(93)90042-N)
- Bintoro, D. S., Hartati, C. S., & Winarko, R. (2019). Pengaruh Penilaian Kinerja dan Motivasi terhadap Komitmen Organisasional melalui Kepuasan Kerja Pada Kantor BEA Cukai Pasuruan. *Jurnal Managerial Bisnis*, 2(3), 1–15.
- Buil, I., Martínez, E., & Matute, J. (2019). Transformational leadership and employee performance: The role of identification, engagement and proactive personality. *International Journal of Hospitality Management*, 77(October 2017), 64–75. <https://doi.org/10.1016/j.ijhm.2018.06.014>
- Ellys, E., & Ie, M. (2020). Pengaruh kepuasan kerja dan budaya organisasi terhadap komitmen organisasi karyawan. *Jurnal Manajemen Maranatha*, 20(1), 75–84. <https://doi.org/10.28932/jmm.v20i1.3026>
- Fahlefi, D. R. (2016). Pengaruh Motivasi dan Disiplin Kerja Terhadap Kinerja Dosen Dengan Gaya Kepemimpinan Sebagai Variabel Moderating (Studi Kasus Akademi Kesejahteraan Sosial AKS Ibu Kartini Semarang). *Jurnal STIE Semarang*, 8(2), 138–156. <https://doi.org/10.1017/CBO9781107415324.004>
- Garg, N. (2017). Workplace spirituality and organizational performance in indian context: Mediating effect of organizational commitment, work motivation and employee engagement. *South Asian Journal of Human Resources Management*, 4(2), 191–211. <https://doi.org/10.1177/2322093717736134>
- George, J.M. & Jones, G. . (2013). *nderstanding And Managing organizational behavior* (Fourth). Upper Saddle River Whetten.
- Gheitani, A., Imani, S., Seyyedamiri, N., & Foroudi, P. (2019). Mediating effect of intrinsic motivation on the relationship between Islamic work ethic, job satisfaction, and organizational commitment in banking sector. *International Journal of Islamic and Middle Eastern Finance and Management*, 12(1), 76–95. <https://doi.org/10.1108/IMEFM-01-2018-0029>
- Habibie, A., & Tasnim, Z. (2020). Pengaruh Kepuasan Kerja Terhadap Komitmen Organisasi Pada Karyawan Perusahaan: Sebuah Studi Literatur. *Prosiding Seminar Nasional*, 86–93.
- Hair, Black, W. C., Babin, B. J., Anderson, R. E., Black, W. C., & Anderson, R. E. (2019). *Multivariate Data Analysis*. <https://doi.org/10.1002/9781119409137.ch4>

- Hasibuan, S. M. (2012). *Manajemen Sumber Daya Manusia* (Revisi). Liberty.
- Iqbal, K., Fatima, T., & Naveed, M. (2020). The impact of transformational leadership on nurses' organizational commitment: A multiple mediation model. *European Journal of Investigation in Health, Psychology and Education*, 10(1), 262–275. <https://doi.org/10.3390/ejihpe10010021>
- Jaidi, N., Siswantoyo, Liu, J., Sholikhah, Z., & Andhini, M. M. (2022). Ambidexterity Behavior of Creative SMEs for Disruptive Flows of Innovation: A Comparative Study of Indonesia and Taiwan. *Journal of Open Innovation: Technology, Market, and Complexity*, 8(3), 141. <https://doi.org/10.3390/joitmc8030141>
- James L Gibson, John M Ivancevich, J. H. D. J. & R. K. (2015). *Organizations Behavior, Structure, Processes* (14th ed.). McGraw-Hill.
- Junaidi, A. (2023). Pengaruh Motivasi, Organizational Citizenship Behavior dan Kepuasan Kerja Terhadap Komitmen Organisasi. *Jurnal Ilmu & Riset Manajemen*, 12(2), 1–17.
- Kreitner, R., Kinicki, A., & Cole, N. (2018). Fundamentals of organizational behaviour key concepts, skills, and best practices. *Canada Cataloguing in Publication*, 2, 1–20.
- Lim, P. K., Koay, K. Y., & Chong, W. Y. (2021). The effects of abusive supervision, emotional exhaustion and organizational commitment on cyberloafing: a moderated-mediation examination. *Internet Research*, 31(2), 497–518. <https://doi.org/10.1108/INTR-03-2020-0165>
- Luthans, F. (2017). Organizational Behavior : Organizational Contexts. In *Contexts* (13th ed.). McGraw-Hill.
- Mangindaan, B., Tewal, B., Dotulong, L. O. H., Organisasi, P. B., Organisasi, K., Kompetensi, D. A. N., & Dotulong, L. O. H. (2020). Pengaruh Budaya Organisasi, Komitmen Organisasi, Dan Kompetensi Terhadap Organizational Citizenship Behavior Pada Hotel Sutan Raja Amurang. *Jurnal EMBA: Jurnal Riset Ekonomi, Manajemen, Bisnis Dan Akuntansi*, 8(1), 85–96. <https://doi.org/10.35794/emba.v8i1.27349>
- Melati, R. (2019). Pengaruh Gaya Kepemimpinan Transformasional dan Quality of Work Life Terhadap Organizational Citizenship Behavior (OCB) Dengan Komitmen Organisasi Sebagai Variabel Intervening (Study Pada Pegawai Kantor Sesyahbandaran dan Otoritas Pelabuhan Pontianak). *Bisnis Dan Administrasi*, 12(5), 1–23.
- Mittal, M., & Bhakar, S. S. (2018). Examining the Impact of Role Overload on Job Stress, Job Satisfaction and Job Performance-A study among Married Working Women in Banking Sector. *International Journal of Management Studies*, V(2(7)), 01. [https://doi.org/10.18843/ijms/v5i2\(7\)/01](https://doi.org/10.18843/ijms/v5i2(7)/01)

- Nabi, M. N., & Foysol, K. M. (2017). The Role and Impact of Business Communication on Employee Performances and Job Satisfactions: A Case Study on Karmasangsthan Bank Limited, Bangladesh Ceramic sector skills demand Bangladesh View project Study On Ceramic Sector Skills Demand Bangladesh View. *Arabian J Bus Manag Review*, 7(August), 3. <https://doi.org/10.4172/2223-5833.1000301>
- Ni Luh, S. A. (2018). Pengaruh Kepuasan Kerja Terhadap Komitmen Organisasi Dan Turnover Intention. *Jurnal Manajemen Dan Pemasaran Jasa*, 11(1), 51–66. <https://doi.org/10.25105/jmpj.v11i1.2516>
- Norm Lane, J. & M. S. (2017). *Psikologi Industri/Organisasi Modern*. McGraw-Hill.
- Purnama, N. Q. (2016). Pengaruh Motivasi Kerja Terhadap Komitmen Organisasional dan Kinerja Karyawan (Studi Pada Karyawan Bank BRI Cabang Kawi Malang). *Jurnal Administrasi Bisnis (JAB) Administrasibisnis.Studentjournal.Ub.Ac.Id*, 40(2), 39–47.
- Rahmi, B. M. (2019). Pengaruh Kepemimpinan Transformasional Terhadap Organizational Citizenship Behavior dan Komitmen Organisasi ( Studi pada Guru Tetap SMA Negeri di Kabupaten Lombok Timur ). *Jurnal Manajemen & Bisnis*, 12(2).
- Rivai, V. & E. J. S. (2016). *Manajemen Sumber Daya Manusia Untuk Perusahaan: Dari Teori Ke Praktik* (Edisi 3). Rajawali Pers.
- Robbins, S. P., & Judge, A. T. (2016). *Organizational Behavior* (15e ed.). McGraw-Hill.
- Rofcanin, Y., de Jong, J. P., Heras, M. Las, & Kim, S. (2018). The moderating role of prosocial motivation on the association between family-supportive supervisor behaviours and employee outcomes. *Journal of Vocational Behavior*, 107(March), 153–167. <https://doi.org/10.1016/j.jvb.2018.04.001>
- Sekaran, U., & Bougie, R. J. (2016). *Research Methods For Business: A Skill Building Approach Seventh Edition*. John Wiley & Sons Ltd.
- Suadnyani, D. M. L., & Netra, I. G. S. K. (2018). Pengaruh Kepemimpinan Transformasional, Motivasi dan Kepuasan Kerja Terhadap Komitmen Organisasional. *Doctoral Dissertation, Udayana University*, 7(4), 2289–2322.
- Susilo, J., & Satrya, I. G. B. H. (2019). Pengaruh Kepuasan Kerja Terhadap Turnover Intention Karyawan Kontrak. *E-Jurnal Manajemen Universitas Udayana*, 8(6), 3700–3729. [https://doi.org/https://doi.org/10.24843/EJMUNUD.2019.v08.i06.p15 ISSN](https://doi.org/https://doi.org/10.24843/EJMUNUD.2019.v08.i06.p15)
- Sutanto, E. M. (2013). Pengaruh Motivasi Kerja dan Kepuasan Kerja Terhadap Komitmen Organisasional Karyawan PT Dai Knife di Surabaya. *Jurnal Riset Pembagunan Manusia*, 4(1).

- Utarayana, I. G., & Dewi Adnyani, I. G. A. (2020). Pengaruh Budaya Organisasi, Motivasi Kerja, Dan Kepemimpinan Transformasional Terhadap Komitmen Organisasional. *E-Jurnal Manajemen Universitas Udayana*, 9(1), 344. <https://doi.org/10.24843/ejmunud.2020.v09.i01.p18>
- Wahyudi, K., Ruslan, M., & Chahyono, C. (2021). Pengaruh Komitmen Organisasi Dan Lingkungan Kerja Terhadap Kinerja Pegawai Melalui Kepuasan Kerja Pada Kantor Pemerintah Kecamatan Camba Kabupaten Maros. *Indonesian Journal of Business and Management*, 3(2), 81–88. <https://doi.org/10.35965/jbm.v3i2.650>
- Wibowo. (2017). *Manajemen Kinerja* (Kelima). Rajawali Pers.
- Zhu, J., Tang, W., Zhang, B., & Wang, H. (2022). Influence of Environmentally Specific Transformational Leadership on Employees' Green Innovation Behavior—A Moderated Mediation Model. *Sustainability (Switzerland)*, 14(3). <https://doi.org/10.3390/su14031828>