AN ANALYSIS OF THE FIRST YEARSTUDENTS' SPEAKING ABILITY IN MAKING APPOINTMENT THROUGH TELEPHONE CONVERSATION AT THEENGLISH DEPARTMENT OF BUNG HATTA UNIVERSITY

THESIS



Susi Susanti

NPM: 1510013121021

ADVISORS:

Dra. Ernati, M.Pd
 Fitrina Harmaini, S.S, M.A

ENGLISH DEPARTMENT THE FACULTY OF TEACHER TRAINING AND EDUCATION BUNG HATTA UNIVERSITY

2020